

# Parts Technician Harmonized Level 2

## CERTIFICATE OF QUALIFICATION EXAM BREAKDOWN

The following table shows the number of questions per General Area of Competency (GAC) and Competency on the *Partsperson 2 Current Certificate of Qualification Exam*.

**Number of questions on each exam: 75**

Certificate of Qualification GAC/Competency	#
<b>G. PARTS IDENTIFICATION</b>	<b>19</b>
G1. Use common measuring tools	2
G2. Identify engine components	1
G3. Identify fuel and induction system parts	1
G4. Identify common engine lubrication system components	1
G5. Identify common engine cooling and heating system components	1
G6. Identify common engine exhaust system components	1
G7. Identify various bearings and seals	1
G8. Identify common power-train components	1
G9. Identify common suspension and steering system components	1
G10. Identify common braking system components	1
G11. Identify common motive power industry electrical system components	2
G12. Identify autobody parts and repair materials	1
G13. Identify air-conditioning system components and safe handling procedures	2
G14. Identify hydraulic system components	2
G15. Interpret the implications of aftermarket accessories	1
<b>H. STANDARD STOCK RECOGNITION</b>	<b>8</b>
H1. Identify standard stock motive power items	5
H2. Apply core return procedures	3
<b>I. CATALOGUES AND INVENTORY</b>	<b>13</b>
I1. Use catalogue information sourcing	9
I2. Maintain inventory	3
I3. Provide cost quotation and sell related parts	1
<b>J. COMMUNICATION AND PROFESSIONALISM</b>	<b>16</b>
J1. Use effective oral communication skills	4
J2. Use effective written communication skills	4
J3. Employ professional appearance and conduct	8

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*October 1, 2024*

Certificate of Qualification GAC/Competency	#
<b>K. SALES REPRESENTATIVE CHARACTERISTICS</b>	<b>19</b>
K1. Apply the traits of an effective sales representative	6
K2. Apply methods of effective salesmanship	13
<b>Total:</b>	<b>75</b>