



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

# ITA Performance Measurement Report

Figures Updated to February 28, 2007

## Service Plan Performance Indicators – February 28, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Target	2006/07 YTD Results
<b>Strategic Imperative 1: Expand industry training participation - trainees/apprentices and employers/sponsors.</b>					
Active Participants <sup>(1)</sup>	14,676	20,050	26,525	33,000	31,881
Apprentices	13,815	18,709	23,266	25,000	27,094
Youth <sup>(2)</sup>	861	1,341	3,259	4,000	4,787
Foundation Program Trainees <sup>(3)</sup>	n/a	n/a	n/a	4,000	To be reported March 2007
Number of employers/sponsors participating	6,740	7,863	8,819	9,500	9,348
ITA Credentials (C of Q's) Awarded	2,378	2,378	2,899	3,200	3,310
Apprentice Completion Rate <sup>(4)</sup> - Quarterly Result	n/a	n/a	42%	44%	39%
<b>Strategic Imperative 2: Provide the infrastructure which will assure active and effective leadership of industry training by industry itself.</b>					
Number of functioning ITOs	n/a	n/a	3	6	3
<b>Strategic Imperative 4: Ensure High Quality Industry Training</b>					
Number of Updated Industry Training Programs <sup>(5)</sup>	n/a	n/a	9	19	12
Customer Satisfaction Index	62	n/a	81	81 (+ or - 2) <sup>(6)</sup>	To be reported March 2007
Customer Service - Performance Standards: <sup>(7)</sup>					
Confirmation of Registration		n/a	n/a	20 days	19 days
Assessment of Prior Experience		n/a	n/a	60 days	40 days
Issuing Certification		n/a	n/a	15 days	5 days
Issuing Exam Results		n/a	n/a	15 days	12 days
<b>Strategic Imperative 5: Ensure stakeholder awareness of the industry training system, and increase intent to participate by target groups, through communications and marketing.</b>					
Stakeholder Awareness	81	n/a	78	Maintain or Improve baseline	To be reported March 2007
Youth intent to pursue a trades qualification after high school <sup>(8)</sup>	n/a	n/a	19.5%	Maintain or Improve	To be reported March 2007
<b>Notes:</b>					
<b>(1)</b> The active apprentices have been adjusted to include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total as of February 28, 2007 reported by Alberta is 237. Total active apprentices per AIMS 31,644 + 237 = 31,881. Total certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of February 28, 2007 is 80. total certificates issued per AIMS 3,230 + 80 = 3,310.					
<b>(2)</b> The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,135) plus active ACE IT participants (2,935) less youth in both programs (283) = total youth 4,787.					

**Notes Continued:**

**(3)** Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers.

**(4)** Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis is compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

**(5) Programs Updated 2005/06 (9):** Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tiler, Wall and Ceiling Installer  
**Programs Updated 2006/07 to date (3):** Bricklayer, Construction Electrician, Construction Orientation and Retention for Employment (C.O.R.E.)

**(6)** Index scores are subject to a margin of error of + or - 2.

**(7)** Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

**(8)** Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

**(9)** Criteria for functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), HortEd BC and Residential Construction ITO (RCITO).

## New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
April 2006	1,235	1,235
May 2006	1,056	2,291
June 2006	1,155	3,446
July 2006	1,006	4,452
August 2006	1,193	5,645
September 2006 <sup>(1)</sup>	436	6,081
October 2006	2,859	8,940
November 2006	1,302	10,242
December 2006	802	11,044
January 2007	895	11,939
February 2007	809	12,748

\* April 1 – March 31

## Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 <sup>(1)</sup>	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of February 28, 2007	2,014	1,296	3,310

\* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

## Active Apprentices by Industry Training Program

As of February 28, 2007

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	2	-
AIRCRAFT MAINTENANCE TECHNICIAN	17	13
AIRCRAFT STRUCTURAL TECHNICIAN	28	14
ANTIQUÉ FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	60	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	47	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	13	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	14	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	413	54
AUTOMOTIVE ELECTRICAL TECHNICIAN	1	-
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	54	-
AUTOMOTIVE MACHINIST	24	-
AUTOMOTIVE PARTSPERSON	60	9
AUTOMOTIVE REFINISHING PREP. TECH.	168	25
AUTOMOTIVE REFINISHING TECHNICIAN	105	-
AUTOMOTIVE SERVICE TECHNICIAN	2,106	308
AUTOMOTIVE UPHOLSTERER	7	-
BAKER	162	19
BARBER	15	-
CABLE SPLICER	1	-
CARPENTER	5,369	564
CEMENT MASON	141	-
COMMERCIAL TRAILER MECHANIC	32	-
COMMERCIAL TRANS. VEHICLE MECHANIC	581	12

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
COMMUNITY ANTENNA TV TECHNICIAN	15	-
CONSTRUCTION BOILERMAKER	86	-
CONSTRUCTION FORMWORK TECHNICIAN	24	-
COOK	1,610	482
COSMETOLOGIST	874	403
DAIRY PRODUCTION TECHNICIAN	91	-
DIESEL ENGINE MECHANIC	68	11
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	212	-
DRYWALL FINISHER	47	-
ELECTRICIAN	5,236	177
ELECTRONICS COMMUNICATION TECHNICIAN	20	-
ELECTRONICS TECHNICIAN	7	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	4	-
EMBALMER & FUNERAL DIRECTOR	35	-
FLOOR COVERING INSTALLER	127	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	9	-
GLAZIER	275	-
GRAPHIC ARTS-BOOKBINDER I	6	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	19	-
GRAPHIC ARTS-PRINTER	3	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	2	-
HARDWOOD FLOORLAYER	26	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
HEAT & FROST INSULATOR	100	-
HEAVY DUTY EQUIPMENT MECHANIC	1,018	88
HYDRAULIC SERVICE MECHANIC	15	-
INBOARD/OUTBOARD MECHANIC	66	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	103	-
INDUSTRIAL INSTRUMENT MECHANIC	207	5
INDUSTRIAL WAREHOUSEPERSON	29	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	10	-
IRONWORKER	81	-
JEWELLER AND GOLDSMITH	3	-
JOINER	530	17
LANDSCAPE HORTICULTURIST	141	6
LOCKSMITH	13	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	25	-
LUMBER MANUF. INDUSTRY - SAWFITTER	69	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	26	-
MACHINIST	446	45
MARINE ENGINE MECHANIC	12	-
MARINE REPAIR TECHNICIAN	94	1
MASON	176	33
MEATCUTTER	67	2
METAL FABRICATOR (FITTER)	538	75
METER TECHNICIAN	8	-
MILLWRIGHT	1,009	69
MOBILE CRANE OPERATOR (CONST. IND.)	64	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	2	-
MOTION PICTURE-ASST. LOCATION MANAGER	13	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	9	-

Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
MOTORCYCLE MECHANIC	59	15
MOULDER AND COREMAKER	8	-
OIL AND GAS RIG TECHNICIAN 1 *	239	-
OIL BURNER MECHANIC (RESIDENTIAL)	2	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	50	20
PAINTER AND DECORATOR	243	-
PILEDRIVER AND BRIDGEWORKER	117	-
PLANERMILL MAINTENANCE TECHNICIAN 1	9	-
PLANERMILL MAINTENANCE TECHNICIAN 2	29	-
PLASTERER	11	-
PLUMBER	2,641	49
POWER LINE TECHNICIAN	178	-
PRODUCTION HORTICULTURIST	96	2
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	92	3
REFRIGERATION MECHANIC	516	-
REINFORCING STEEL INSTALLER	152	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	66	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	899	59
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	5	-
ROOFER	452	-
SECURITY ALARM INSTALLER	59	-
SHEET METAL WORKER	834	2
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINKLER SYSTEM INSTALLER	373	-
STEAMFITTER-PIPEFITTER	264	9
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	51	-



Industry Training Program	Number of Active Trainees Registered 2006-07 YTD	Number of Active Ace It Trainees Registered 2006-07 YTD
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	22	-
TRANSPORT REFRIGERATION MECHANIC	4	-
UPHOLSTERER	2	-
UTILITY ARBORIST	113	-
WALL & CEILING INSTALLER	208	17
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	715	326
WELDER -- LEVEL 'C'	174	1
WINDER ELECTRICIAN	27	-
YACHT BUILDER	3	-
<b>Total</b>	<b>31,881</b>	<b>2,935</b>

\*\* Oil & Gas Rig Technician, manual count from Alberta 237, AIMS 2, total 239

## New Apprentice Registrations by Industry Training Program

Fiscal\* 2006/07 – Registered February 2007

Industry Training Program	Number of New Trainees Registered (Feb 2007)	Number of New Ace It Trainees Registered (Feb 2007)
APPLIANCE SERVICE TECHNICIAN	2	-
ARCHITECTURAL SHEET METAL WORKER	10	-
AUTOMATIC TRANSMISSION SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	7	-
AUTOMOTIVE GLASS TECHNICIAN	2	-
AUTOMOTIVE MACHINIST	1	-
AUTOMOTIVE PARTSPERSON	1	-
AUTOMOTIVE REFINISHING PREP. TECH.	4	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	46	2
BAKER	1	-
CARPENTER	130	-
COMMERCIAL TRAILER MECHANIC	1	-
COMMERCIAL TRANS. VEHICLE MECHANIC	13	-
CONSTRUCTION FORMWORK TECHNICIAN	1	-
COOK	32	-
COSMETOLOGIST	5	-
DAIRY PRODUCTION TECHNICIAN	7	-
DIESEL ENGINE MECHANIC	3	-
DOMESTIC/COMMERCIAL GASFITTER	13	-
DRYWALL FINISHER	1	-
ELECTRICIAN	112	2
GLAZIER	13	-
GRAPHIC ARTS-LITHO PRESSPERSON	5	-
HEAVY DUTY EQUIPMENT MECHANIC	23	-
INBOARD/OUTBOARD MECHANIC	3	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	1	-

Industry Training Program	Number of New Trainees Registered (Feb 2007)	Number of New Ace It Trainees Registered (Feb 2007)
INDUSTRIAL INSTRUMENT MECHANIC	8	-
INDUSTRIAL WAREHOUSEPERSON	2	-
IRONWORKER	10	-
JOINER	17	-
LANDSCAPE HORTICULTURIST	1	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	5	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	2	-
MACHINIST	7	-
MARINE REPAIR TECHNICIAN	1	-
MASON	6	-
METAL FABRICATOR (FITTER)	25	-
MILLWRIGHT	30	-
MOTORCYCLE MECHANIC	1	-
MOULDER AND COREMAKER	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	-
PAINTER AND DECORATOR	7	-
PILEDRIVER AND BRIDGEWORKER	4	-
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLUMBER	70	2
POWER LINE TECHNICIAN	5	-
PRODUCTION HORTICULTURIST	2	-
RECREATION VEHICLE SERVICE TECHNICIAN	3	-
REFRIGERATION MECHANIC	11	-
REINFORCING STEEL INSTALLER	10	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	43	-
ROOFER	15	-
SECURITY ALARM INSTALLER	3	-
SHEET METAL WORKER	12	-
SPRINKLER SYSTEM INSTALLER	10	-

Industry Training Program	Number of New Trainees Registered (Feb 2007)	Number of New Ace It Trainees Registered (Feb 2007)
STEAMFITTER-PIPEFITTER	9	-
TOOL AND DIE MAKER	1	-
UTILITY ARBORIST	7	-
WALL & CEILING INSTALLER	4	-
WELDER -- LEVEL 'A'	2	-
WELDER -- LEVEL 'C'	27	1
WINDER ELECTRICIAN	1	-
<b>Total</b>	<b>809</b>	<b>7</b>

\* April 1 – March 31