



Partsperson - 2015

Inter-provincial examinations – Tasks and related number of questions

Number of questions on each exam – 120

Block	Task	Number of Questions
A – Common Occupational Skills	Task 1 – Performs safety-related functions	3
	Task 2 – Uses tools and equipment	3
	Task 3 – Organizes work	5
	Task 4 – Communicates with others	5
B – Customer Service	Task 5 – Provides services to retail customers	7
	Task 6 – Provides services to wholesale customers	7
	Task 7 – Provides services to internal customers	9
	Task 8 – Provides general customer service and support	9
C – Parts Acquisition	Task 9 – Identifies parts	17
	Task 10 – Sources parts	14
D – Warehousing and Inventory	Task 11 – Handles parts and materials	8
	Task 12 – Performs inventory control	8
	Task 13 – Performs shipping and receiving duties	8
E – Business Practices	Task 14 – Promotes products and services	7
	Task 15 – Implements pricing formula	5
	Task 16 – Processes financial transactions	5

Based on 2015 NOA