

CRM Notes

Organization: LMS Employees' Association

Organization ID Number: 116232

Email	Regarding:	S. 22(1)	AB Cert Verification	Created On: 12/05/2020
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Link: [Open In CRM](#)
Subject: RE: Certification Verification - S. 22(1)
To: null **CC:** null
Created By: itacrmdev5 #
Description:

Hello,

I can confirm that the below information is valid and accurate.

Thank you

S. 22(1)

Assessment Certification and Examination Services

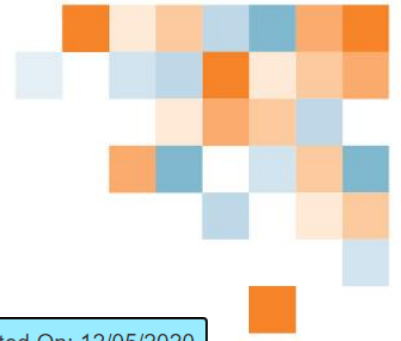
Apprenticeship and Industry Training

(T) 825.468.4069

Centre for Applied Technologies
(CAT) Building

Suite 430- 11763 – 106 Street

Edmonton, AB T5G 2R1



Email **Regarding:** S. 22(1) AB Cert Verification Created On: 12/05/2020

Link: [Open In CRM](#)

Subject: RE: Certification Verification - S. 22(1)

To: null **CC:** null

Created By: Brooke Wainwright

Description:

Hello Sonja,

S. 22(1)

Thank you,

**Brooke
Wainwright**

Administrative
Assistant, Youth Department at the [Industry Training Authority](#)

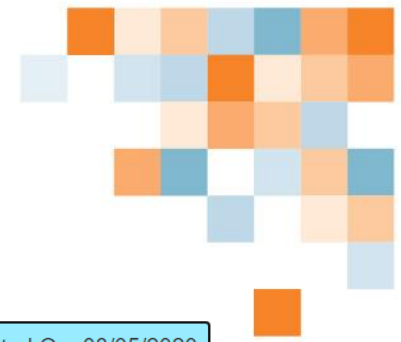
800
– 8100 Granville Avenue, Richmond, BC

t:
778-328-8700 | w: itabc.ca

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head office is located on the unceded Coast Salish Territory, traditional land
of the xʷməθkʷəy̍əm (Musqueam) people.**

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Email **Regarding:** S. 22(1) AB Cert Verification Created On: 08/05/2020

Link: [Open In CRM](#)
Subject: RE: Certification Verification - S. 22(1)
To: null **CC:** null
Created By: itacrmdev5 #
Description:

Hello,

Please provide a Date of Birth for the individual.

Thanks,

S. 22(1)

Assessment Certification and Examination Services

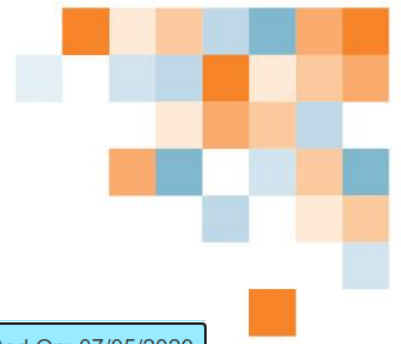
Apprenticeship and Industry Training

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Centre for Applied Technologies
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Suite 430- 11763 – 106 Street

Edmonton, AB T5G 2R1



Email **Regarding:** S. 22(1) AB Cert Verification Created On: 07/05/2020

Link: [Open In CRM](#)

Subject: Certification Verification

S. 22(1)

To: null **CC:** null

Created By: Brooke Wainwright

Description:

Hello,

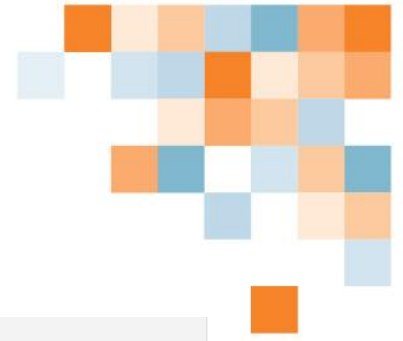
Would you be able to confirm certification for the individual below please?:

S. 22(1)

holds

an Ironworker (Reinforcing) Certification from Alberta. Certificate/Red Seal Endorsement number: **01614NQ / J-46-107349**

Thank you kindly!



Warm regards and stay safe,

**Brooke
Wainwright**

Administrative
Assistant, Youth Department at the **Industry Training Authority**

800
– 8100 Granville Avenue, Richmond, BC

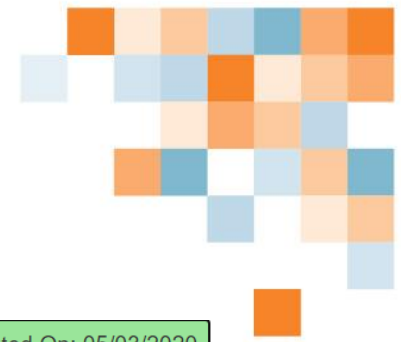
t:
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Case **Status:** Resolved Certificate Verification Created On: 07/05/2020

Link: [Open In CRM](#)
Service Type: Work
Status Reason: Closed
Owned By: Brooke Wainwright
Description: 22(1) AB Cert Verification



Phone Call **Regarding:** Wbth inq Created On: 05/03/2020

Link: [Open In CRM](#)
Subject: Incoming Call
Call From: LMS Employees' Association;
Call To: Rosanna Wan;
Direction: Incoming
Created By: Rosanna Wan
Description: Staff 22(1) (staff list) called to inq where the 1320 wbth hours came from on file as they have not record any hours for tw recently. Verified name, DOB. Checked and adv the hours were supposed to be for another tw and they were entered to tw's account by mistake. Adv tw we will rectify it and void the hours. No further qs.

Case **Status:** Resolved General Inquiry Created On: 05/03/2020

Link: [Open In CRM](#)
Service Type: Apprentice (CS)
Status Reason: Closed
Owned By: Rosanna Wan
Description: Wbth inq

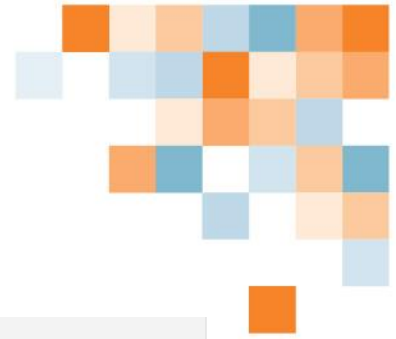
Case **Status:** Resolved Created On: 19/02/2019

Link: [Open In CRM](#)
Service Type:
Status Reason: Split Source
Owned By: Amanda Li
Description:

Case **Status:** Resolved Created On: 19/02/2019

Link: [Open In CRM](#)
Service Type:
Status Reason: Split Source
Owned By: Jacqueline Walker
Description:

Email **Regarding:** REG card request x 10 Created On: 23/11/2018



Link: [Open In CRM](#)

Subject: RE: Re: request for copies of apprentice registration cards ITA S. 22(1)

To: null **CC:** null

Created By: Sangeeta Lalli

Description: Hello,

Please see attachments for the requested digital copies of the registration card for the following apprentices:



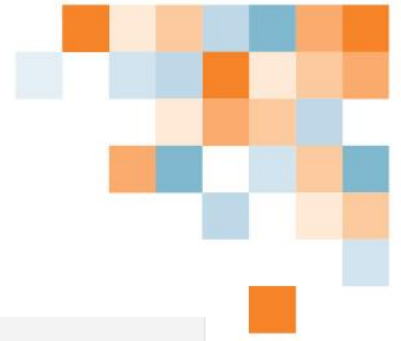
If you have any further questions, please do not hesitate to contact Customer Service.

Best Regards,

Customer Service

Industry Training Authority
800 – 8100 Granville Avenue, Richmond, BC
t 778.328.8700 | f 778.328.8701 | www.itabc.ca
Industry Training Authority @ita_bc

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----- Original Message -----

From: LMS Employees' Association
Received: Fri Nov 23 2018 10:44:38 GMT-0800 (Pacific Standard Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: Re: request for copies of apprentice registration cards ITA:01991942

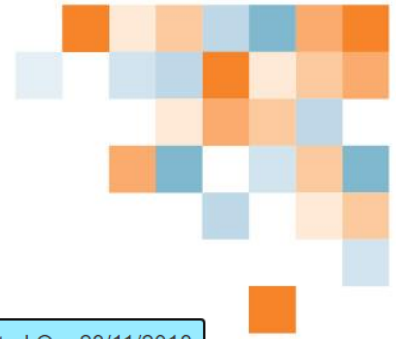
Good morning,

Digital copies would be just fine! Thank you so much.

S. 22(1)

LMS Employees' Association Training Department
training@lmsea.ca





Email **Regarding:** REG card request x 10 Created On: 23/11/2018

Link: [Open In CRM](#)
Subject: RE: request for copies of apprentice registration cards ITA S. 22(1)
To: null **CC:** null
Created By: Sangeeta Lalli
Description: Hello 22(1)

Thank you for your email. Can you please confirm whether you require a hard copy or digital copy of the registration cards?

If you have any further questions, please do not hesitate to contact Customer Service.

Best Regards,

Customer Service

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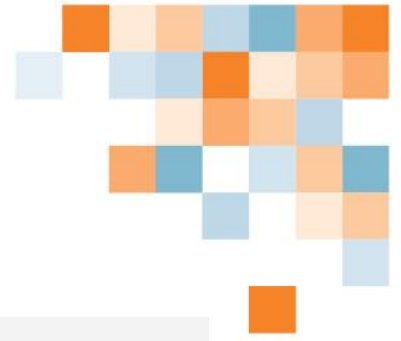
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----- Original Message -----

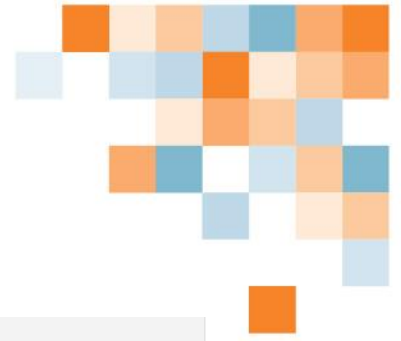
From: LMS Employees' Association
Received: Mon Nov 19 2018 10:10:07 GMT-0800 (Pacific Standard Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: request for copies of apprentice registration cards

Good morning,

Is there a way to get copies of the apprentice registration cards for the following apprentices under the LMS Employees' Association sponsorship?



S. 22(1)



S. 22(1)

S. 22(1)

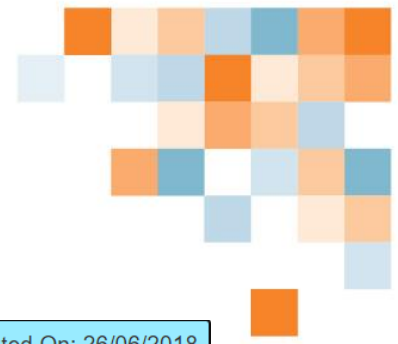
LMS Employees' Association Training Department
training@lmsea.ca



Case **Status:** Resolved General Inquiry

Created On: 19/11/2018

Link: [Open In CRM](#)
Service Type: Sponsor (CS)
Status Reason: Closed
Owned By: Sangeeta Lalli
Description: REG card request x 10



Email **Regarding:** Add staff *waiting on form

Created On: 26/06/2018

Link: [Open In CRM](#)

Subject: RE: New Organization Contact ITA: S. 22(1)

To: null **CC:** null

Created By: Shane Dullaghan

Description: Hello,

Thank you for your e-mail. In order to add a staff member to the Organization you would need to complete the Add/Remove Staff form (attached).

This form must be signed by the organization's current primary contact, and may be scanned and e-mailed, or faxed to the ITA. Once received, we endeavour to process the form within 5 business days.

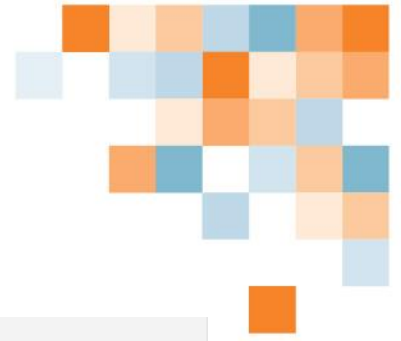
If you have any further questions, please do not hesitate to contact ITA Customer Service.

Kind regards,

Customer Service

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----- Original Message -----

From: LMS Employees' Association
Received: Mon Jun 25 2018 14:26:19 GMT-0700 (Pacific Daylight Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: New Organization Contact

Hello,

Please add S. 22(1) as a secondary contact for Organization # [_116232](#)

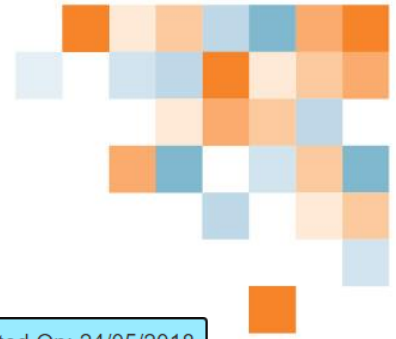
Thank you,

S. 22(1)

Case **Status:** Resolved Staff Changes

Created On: 25/06/2018

Link: [Open In CRM](#)
Service Type: Process Forms (CS)
Status Reason: Closed
Owned By: Shane Dullaghan
Description: Add staff *waiting on form



Email **Regarding:** Chall information sent in error to CS Created On: 24/05/2018

Link: [Open In CRM](#)
Subject: RE: Red Seal Challenge Application ITA S. 22(1)
To: null **CC:** null
Created By: Daniel Enginski
Description: Hello S. 22(1)

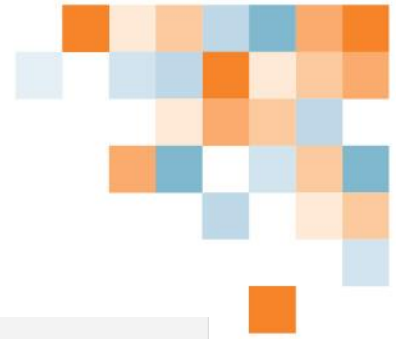
Thank you for your e-mail. We believe this may have been sent in error to us instead of S. 22(1)

Best Regards,

Customer Service

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----- Original Message -----

From: LMS Employees' Association
Received: Wed May 23 2018 16:10:54 GMT-0700 (Pacific Daylight Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: Red Seal Challenge Application

Hi S. 22(1)

We are yet to receive a filled out challenge application from you. Are you still interested in challenging the Red Seal?

If so, attached is the form. Please fill out sections A, B, C and sign section F. We will fill out D, E and take care of the payment.

Let me know if you have any questions.

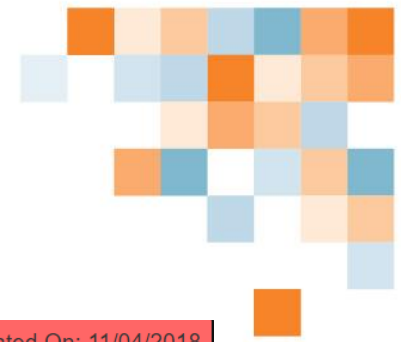
S. 22(1)

Case **Status:** Resolved General Inquiry Created On: 23/05/2018

Link: [Open In CRM](#)
Service Type: Challenger (CS)
Status Reason: Closed
Owned By: Daniel Fuginski
Description: Chall information sent in error to CS

Phone Call **Regarding:** Payments Created On: 11/04/2018

Link: [Open In CRM](#)
Subject: Incoming Call
Call From: LMS Employees' Association;
Call To: Benjamin Pearson;
Direction: Incoming
Created By: Benjamin Pearson
Description: payments for apprentices regarding challenges cert.



Case **Status:** Resolved Application Created On: 11/04/2018

Link: [Open In CRM](#)
Service Type: Challenger (CS)
Status Reason: Closed
Owned By: Marcelo Landaverde
Description: Additional Payment X4 Challengers

Case **Status:** Resolved General Inquiry Created On: 11/04/2018

Link: [Open In CRM](#)
Service Type: Sponsor (CS)
Status Reason: Closed
Owned By: Benjamin Pearson
Description: Payments

Email **Regarding:** Payments Created On: 11/04/2018

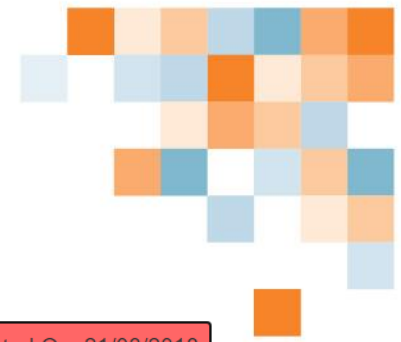
Link: [Open In CRM](#)
Subject: Message from DONAVAN
To: null **CC:** null
Created By: itacrmdev5 #
Description:

Case **Status:** Resolved Created On: 27/03/2018

Link: [Open In CRM](#)
Service Type:
Status Reason: Split Source
Owned By: Camila Paz Sasso
Description:

Note **Regarding:** LMS Challenge Payment Created On: 21/03/2018

Link: [Open In CRM](#)
Note Title: LMS Payment for 8 applicants
Created By: Marcelo Landaverde
Description: \$960 Dollar Challenge payment



Case **Status:** Resolved Application Created On: 21/03/2018

Link: [Open In CRM](#)
Service Type: Challenger (CS)
Status Reason: Closed
Owned By: Marcelo Landaverde
Description: LMS Challenge Payment

Email **Regarding:** Chall How To Created On: 21/02/2018

Link: [Open In CRM](#)
Subject: RE: Re: Challenge Exam ITA S. 22(1)
To: null **CC:** null
Created By: itacrmdev5 #
Description:

Hello,

Thank you for your email. We can confirm payment for each application will need be submitted prior to submitting the challenge application.

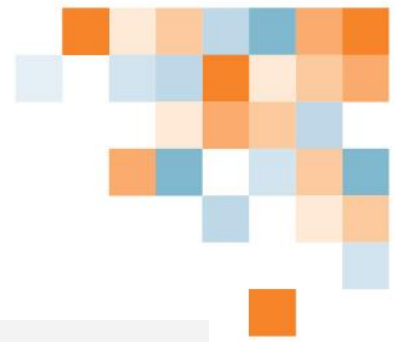
If you have any further questions, please do not hesitate to contact Customer Service.

Best Regards,

Customer Service

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----- Original Message -----

From: LMS Employees' Association
Received: Wed Feb 14 2018 10:23:16 GMT-0800 (Pacific Standard Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: Re: Challenge Exam ITA: S. 22(1)

Hello,

We will be sending in approx 10 applications shortly. As their sponsor, we will be covering the cost of the exam. Is it possible for you to invoice us the amount after they are approved to write the exam?

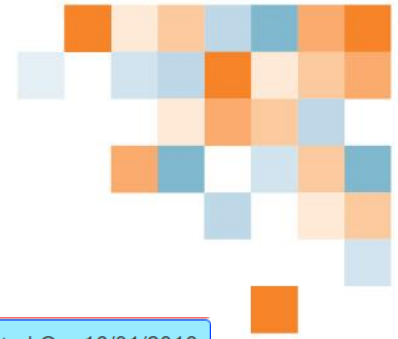
Thanks,

S. 22(1)

Case **Status:** Resolved

Created On: 16/02/2018

Link: [Open In CRM](#)
Service Type:
Status Reason: Split Source
Owned By: Liam O'Dowd
Description:



Email **Regarding:** Chall How To

Created On: 16/01/2018

Link: [Open In CRM](#)

Subject: RE: Challenge Exam ITA S. 22(1)

To: null **CC:** null

Created By: Daniel Fuginski

Description:

Hello S. 22(1)

Thank you for the e-mail. It is preferable if you send in each completed challenge application as a separate individual fax/e-mail, that way we can more quickly associate it with the Trade Workers file.

Thank you for the inquiry,

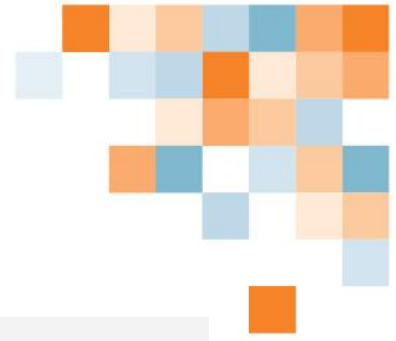
If you have any further questions, please do not hesitate to contact Customer Service.

Best Regards,

Customer Service

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----- Original Message -----

From: LMS Employees' Association
Received: Thu Jan 11 2018 09:48:59 GMT-0800 (Pacific Standard Time)
To: customerservice@itabc.ca; Incoming Queue
Subject: Challenge Exam

Hello,

We have a large group of employees who would like to challenge the Ironworker-Reinforcing Red Seal Exam. How is the best way to submit all their applications? Individually or in a group?

Please advise.

Thank you,

S. 22(1)

Case **Status:** Resolved General Inquiry

Created On: 11/01/2018

Link: [Open In CRM](#)

Service Type: Sponsor (CS)

Status Reason: Closed

Owned By: Daniel Fuginski

Description: Chall How To