



## Parts Technician

### Inter-provincial examinations – Tasks and related number of questions Number of questions on each exam - 120

*Based on 2020 RSOS*

Major Work Activity	Task	Number of Questions
A – PERFORMS COMMON OCCUPATIONAL SKILLS	Task 1 - Performs safety-related functions	4
	Task 2 - Uses tools and equipment	6
	Task 3 - Organizes work	5
	Task 4 - Communicates with others	4
		19
B – PERFORMS CUSTOMER SERVICE	Task 5 - Provides services to retail customers	6
	Task 6 - Provides services to wholesale customers	6
	Task 7 - Provides services to internal customers	5
	Task 8 - Provides general customer service and support	9
	26	
C – PERFORMS PARTS ACQUISITION	Task 9 - Identifies parts	16
	Task 10 - Sources parts	13
		29
D – PERFORMS WAREHOUSING AND INVENTORY	Task 11 - Handles parts and materials	12
	Task 12 - Performs inventory control	10
	Task 13 - Performs shipping and receiving duties	8
	30	
E - APPLIES BUSINESS PRACTICES	Task 14 - Promotes products and services	4
	Task 15 - Implements pricing formula	5
	Task 16 - Processes financial transactions	7
	16	
		120