



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to August 31, 2007

Service Plan Performance Indicators – August 31, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	33,389	34,049	36,000	35,305
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	2,436
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	30,477
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	2,436
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	39%
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	To be reported Dec. 2007	4,000	Reported July 2008
Credentials Awarded (Certificate of Completion Awarded)				To be reported September 2007		
Completion Rate				To be reported December 2007		
Continuation to Apprenticeship				To be reported September 2007		
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,828
Credits Awarded						
Completion Rate						
Continuation in Apprenticeship						
Percent of Female Participants of Registered Participants						
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	9,961
Aboriginal Participation	Reported October 2007	n/a	n/a	n/a	25% Increase over Baseline	Reported March 2008

Measure **Baseline** **2004/05 Results** **2005/06 Results** **2006/07 Results** **2007/08 Target** **2007/08 YTD Results**

Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership

Number of functioning ITOs ⁽⁵⁾ n/a n/a 3 6 Up to 10 6

Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models

Number of Apprentices using alternative models ⁽⁶⁾ n/a n/a n/a TBD TBD Reported October 2007

Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework

Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training n/a n/a n/a 11% < 7% of Apprentices waiting 11%

Apprenticeship training spaces purchased ⁽⁷⁾ 18,098 n/a 18,098 19,521 23,200 23,399

Cost per participant trained ⁽⁸⁾ \$3,983 n/a n/a \$3,983 Maintain or Improve

Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services

Industry Training Programs Updated to Established Standards ⁽⁹⁾ n/a n/a 9 22 40 22

Customer Satisfaction Index ⁽¹⁰⁾ 62 n/a 81 (+ or - 1.9) 82 (+ or - 1.9) Maintain or Improve To be reported March 2008

Customer Service - Performance Standards: ⁽¹¹⁾

Confirmation of Registration n/a n/a 16 days 20 days 3 days

Assessment of Prior Experience n/a n/a 32 days 10 days 11 days

Issuing Certification n/a n/a 5 days 5 days 5 days

Issuing Exam Results n/a n/a 12 days 15 days 11 days

Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives

Stakeholder Awareness ⁽¹⁰⁾ 81 n/a 78 (+ or - 1.3%) 80 (+ or - 1.3%) Maintain or Improve To be reported March 2008

Youth intent to pursue a trades qualification after high school ⁽¹²⁾ n/a n/a 19.5% (+ or - 2.1) 22.0% (+ or - 2.1) Maintain or Improve To be reported March 2008

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of July 2007 is 321 (August 2007 data is unavailable at this time). Total active apprentices per AIMS 34,984 + 321 = 35,305. Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of July 2007 is 24 (August 2007 data is unavailable at this time). Total certificates issued per AIMS 2,412 + 24 = 2,436.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2001/02 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2007/08 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,147) plus active ACE IT participants (3,055) less youth in both programs (374) = total youth 4,828.

(5) Criteria for a functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.

(6) Alternative technical training is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.

(7) Apprenticeship training spaces purchased YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(8) Cost per participant trained = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(9) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tiler, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 ():**

(10) Customer Service Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(11) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(12) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176
June 2007	1,177	3,353
July 2007	1,007	4,360
August 2007	785	5,145

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Challengers ⁽²⁾	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of August 31, 2007	1,594	842	2,436

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

(2) The term "Challengers" is being used to avoid potential confusion with Equivalency numbers issued to tradespersons deemed as "equivalent" to a certified tradesperson. Challengers credential count was amended in February 2007 to include credentials issued to challengers (including no exam/no Inter Provincial Standard Endorsement (IPSE) and no exam/with IPSE).

Active Apprentices by Industry Training Program

As of August 31, 2007

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	19	14
AIRCRAFT STRUCTURAL TECHNICIAN	45	21
ANTIQUA FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	71	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	75	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	12	-
AUTO. RADIATOR MANUF. & REPAIRER	2	-
AUTOMATIC TRANSMISSION SERVICE TECH.	12	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	395	41
AUTOMOTIVE ELECTRICAL TECHNICIAN	2	-
AUTOMOTIVE GLASS TECHNICIAN	48	-
AUTOMOTIVE MACHINIST	18	-
AUTOMOTIVE PARTSPERSON	63	8
AUTOMOTIVE REFINISHING PREP. TECH.	182	40
AUTOMOTIVE REFINISHING TECHNICIAN	108	-
AUTOMOTIVE SERVICE TECHNICIAN	2,127	275
AUTOMOTIVE UPHOLSTERER	7	-
BAKER	191	30
BARBER	20	-
BRICKLAYER	241	46
BUILDING ENVELOPE TECHNICIAN	14	-
CABLE SPLICER	1	-
CARPENTER	5,981	650
CEMENT MASON	142	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
COMMERCIAL TRAILER MECHANIC	28	-
COMMERCIAL TRANS. VEHICLE MECHANIC	601	5
COMMUNICATION TECHNICIAN	105	-
COMMUNITY ANTENNA TV TECHNICIAN	38	-
CONSTRUCTION BOILERMAKER	100	-
CONSTRUCTION FORMWORK TECHNICIAN	15	-
COOK	1,678	427
COSMETOLOGIST	909	394
DAIRY PRODUCTION TECHNICIAN	91	-
DIESEL ENGINE MECHANIC	83	16
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	239	-
DRYWALL FINISHER	50	-
ELECTRICIAN	5,812	193
ELECTRONICS COMMUNICATION TECHNICIAN	22	-
ELECTRONICS TECHNICIAN	10	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	2	-
EMBALMER & FUNERAL DIRECTOR	45	-
FLOOR COVERING INSTALLER	125	-
FLORIST	2	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	6	-
FUNERAL DIRECTOR	10	-
GLAZIER	334	-
GRAPHIC ARTS-BOOKBINDER I	3	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
GRAPHIC ARTS-LITHO PRESSPERSON	17	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	26	-
HEAT & FROST INSULATOR	109	-
HEAVY DUTY EQUIPMENT MECHANIC	1,090	90
HEAVY EQUIPMENT OPERATOR	37	-
HYDRAULIC SERVICE MECHANIC	12	-
INBOARD/OUTBOARD MECHANIC	76	-
INDUSTRIAL ELECTRICIAN	30	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	116	-
INDUSTRIAL INSTRUMENT MECHANIC	199	5
INDUSTRIAL WAREHOUSEPERSON	29	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	6	-
IRONWORKER	94	-
JEWELLER AND GOLDSMITH	2	-
JOINER	594	40
LANDSCAPE HORTICULTURIST	149	3
LOCKSMITH	13	-
LOG BUILDER	28	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	20	-
LUMBER MANUF. INDUSTRY - SAWFITTER	60	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	19	-
MACHINIST	472	47
MARINE ENGINE MECHANIC	15	-
MARINE REPAIR TECHNICIAN	86	1
MEATCUTTER	64	1
METAL FABRICATOR (FITTER)	568	70

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
METER TECHNICIAN	10	-
MILLWRIGHT	1,061	63
MOBILE CRANE OPERATOR (CONST. IND.)	64	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	9	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	7	-
MOTORCYCLE MECHANIC	54	3
MOULDER AND COREMAKER	3	-
OIL AND GAS RIG TECHNICIAN 1 *	323	-
OIL BURNER MECHANIC (RESIDENTIAL)	4	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	76	42
PAINTER AND DECORATOR	292	-
PILEDRIVER AND BRIDGEWORKER	130	-
PLANERMILL MAINTENANCE TECHNICIAN 1	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	28	-
PLASTERER	7	-
PLUMBER	2,970	64
POWER LINE TECHNICIAN	186	-
PRODUCTION HORTICULTURIST	99	1
RAILCAR MECHANIC	1	-
RAILWAY CAR TECHNICIAN	13	-
RECREATION VEHICLE SERVICE TECHNICIAN	89	3
REFRIGERATION MECHANIC	575	-
REINFORCING STEEL INSTALLER	158	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	70	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,139	84
RESIDENTIAL STEEP ROOFER	4	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
RIGGER/SAILMAKER	1	-
ROOFER	488	-
SECURITY ALARM INSTALLER	78	-
SHEET METAL WORKER	950	1
SHIPWRIGHT	3	-
SIGN PAINTER	3	-
SPRINKLER SYSTEM INSTALLER	440	-
STEAMFITTER-PIPEFITTER	267	9
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	47	2
TIRE REPAIRER	21	-
TOOL AND DIE MAKER	18	-
TRANSPORT REFRIGERATION MECHANIC	3	-
UPHOLSTERER	1	-
UTILITY ARBORIST	129	-
WALL & CEILING INSTALLER	263	31
WATER WELL DRILLER	2	-
WELDER -- LEVEL 'A'	736	333
WELDER -- LEVEL 'C'	411	2
WINDER ELECTRICIAN	28	-
YACHT BUILDER	2	-
Total	35,305	3,055

* Oil & Gas Rig Technician 1 includes 321 registered in Alberta resident in BC, Total BC 2 + Alta 321 = 323.

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered August 2007

Industry Training Program	Number of New Trainees Registered (August 2007)	Number of New Ace It Trainees Registered (August 2007)
APPLIANCE SERVICE TECHNICIAN	1	-
ARCHITECTURAL SHEET METAL WORKER	3	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE PARTSPERSON	3	-
AUTOMOTIVE REFINISHING PREP. TECH.	7	-
AUTOMOTIVE REFINISHING TECHNICIAN	3	-
AUTOMOTIVE SERVICE TECHNICIAN	41	-
AUTOMOTIVE UPHOLSTERER	1	-
BAKER	10	-
BRICKLAYER	6	-
CARPENTER	168	1
CEMENT MASON	1	-
COMMERCIAL TRANS. VEHICLE MECHANIC	5	-
COMMUNICATION TECHNICIAN	1	-
COOK	29	-
COSMETOLOGIST	1	-
DAIRY PRODUCTION TECHNICIAN	3	-
DIESEL ENGINE MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	14	-
DRYWALL FINISHER	1	-
ELECTRICIAN	105	-
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
EMBALMER & FUNERAL DIRECTOR	4	-
FLOOR COVERING INSTALLER	2	-
GLAZIER	10	-
HEAT & FROST INSULATOR	5	-

Industry Training Program	Number of New Trainees Registered (August 2007)	Number of New Ace It Trainees Registered (August 2007)
HEAVY DUTY EQUIPMENT MECHANIC	18	-
INBOARD/OUTBOARD MECHANIC	3	-
INDUSTRIAL ELECTRICIAN	7	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	5	-
INDUSTRIAL INSTRUMENT MECHANIC	2	-
INDUSTRIAL WAREHOUSEPERSON	1	-
JOINER	12	-
LANDSCAPE HORTICULTURIST	5	-
LOG BUILDER	4	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	3	-
MACHINIST	9	-
MARINE ENGINE MECHANIC	1	-
MARINE REPAIR TECHNICIAN	7	-
MEATCUTTER	1	-
METAL FABRICATOR (FITTER)	17	-
MILLWRIGHT	14	-
MOBILE CRANE OPERATOR (CONST. IND.)	3	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	14	13
PILEDRIVER AND BRIDGEWORKER	5	-
PLUMBER	68	-
PRODUCTION HORTICULTURIST	2	-
RAILWAY CAR TECHNICIAN	12	-
RECREATION VEHICLE SERVICE TECHNICIAN	2	-
REFRIGERATION MECHANIC	20	-
REINFORCING STEEL INSTALLER	2	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	2	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1	-
ROOFER	12	-
SECURITY ALARM INSTALLER	4	-

Industry Training Program	Number of New Trainees Registered (August 2007)	Number of New Ace It Trainees Registered (August 2007)
SHEET METAL WORKER	46	-
SPRINKLER SYSTEM INSTALLER	18	-
STEAMFITTER-PIPEFITTER	6	-
TILESETTER	1	-
TIRE REPAIRER	1	-
UTILITY ARBORIST	3	-
WALL & CEILING INSTALLER	3	-
WELDER -- LEVEL 'C'	10	-
WINDER ELECTRICIAN	2	-
Total	785	14

* April 1 – March 31