



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to July 31, 2007

Service Plan Performance Indicators – July 31, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	33,389	34,049	36,000	35,276
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	1,955
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	30,329
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	1,955
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	39%
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	To be reported Dec. 2007	4,000	Reported July 2008
Credentials Awarded (Certificate of Completion Awarded)				To be reported September 2007		
Completion Rate				To be reported December 2007		
Continuation to Apprenticeship				To be reported September 2007		
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,947
Credits Awarded						
Completion Rate						
Continuation in Apprenticeship						
Percent of Female Participants of Registered Participants						
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	9,987
Aboriginal Participation	Reported October 2007	n/a	n/a	n/a	25% Increase over Baseline	Reported March 2008

Measure **Baseline** **2004/05 Results** **2005/06 Results** **2006/07 Results** **2007/08 Target** **2007/08 YTD Results**

Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership

Number of functioning ITOs ⁽⁵⁾ n/a n/a 3 6 Up to 10 6

Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models

Number of Apprentices using alternative models ⁽⁶⁾ n/a n/a n/a TBD TBD Reported August 2007

Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework

Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training n/a n/a n/a 11% < 7% of Apprentices waiting 11%

Apprenticeship training spaces purchased ⁽⁷⁾ 18,098 n/a 18,098 19,521 23,200 23,399

Cost per participant trained ⁽⁸⁾ \$3,983 n/a n/a \$3,983 TBD

Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services

Industry Training Programs Updated to Established Standards ⁽⁹⁾ n/a n/a 9 22 40 22

Customer Satisfaction Index ⁽¹⁰⁾ 62 n/a 81 (+ or - 1.9) 82 (+ or - 1.9) Maintain or Improve To be reported March 2008

Customer Service - Performance Standards: ⁽¹¹⁾

Confirmation of Registration n/a n/a 16 days 20 days 8 days

Assessment of Prior Experience n/a n/a 32 days 10 days 25 days

Issuing Certification n/a n/a 5 days 5 days 5 days

Issuing Exam Results n/a n/a 12 days 15 days 11 days

Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives

Stakeholder Awareness ⁽¹⁰⁾ 81 n/a 78 (+ or - 1.3%) 80 (+ or - 1.3%) Maintain or Improve To be reported March 2008

Youth intent to pursue a trades qualification after high school ⁽¹²⁾ n/a n/a 19.5% (+ or - 2.1) 22.0% (+ or - 2.1) Maintain or Improve To be reported March 2008

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of July 2007 is 321. Total active apprentices per AIMS 34,955 + 321 = 35,276.
Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of July 2007 is 24. Total certificates issued per AIMS 1,931 + 24 = 1,955.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2001/02 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2007/08 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (2,170) plus active ACE IT participants (3,169) less youth in both programs (392) = total youth 4,947.

(5) Criteria for a functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.

(6) Alternative technical training is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.

(7) Apprenticeship training spaces purchased YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(8) Cost per participant trained = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(9) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tiler, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 ():**

(10) Customer Service Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(11) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(12) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176
June 2007	1,177	3,353
July 2007	1,007	4,360

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Challengers ⁽²⁾	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of July 31, 2007	1,224	707	1,931

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

(2) The term "Challengers" is being used to avoid potential confusion with Equivalency numbers issued to tradespersons deemed as "equivalent" to a certified tradesperson. Challengers credential count was amended in February 2007 to include credentials issued to challengers (including no exam/no Inter Provincial Standard Endorsement (IPSE) and no exam/with IPSE).

Active Apprentices by Industry Training Program

As of July 31, 2007

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	19	14
AIRCRAFT STRUCTURAL TECHNICIAN	46	21
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	70	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	72	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	11	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	13	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	406	42
AUTOMOTIVE ELECTRICAL TECHNICIAN	2	-
AUTOMOTIVE GLASS TECHNICIAN	50	-
AUTOMOTIVE MACHINIST	18	-
AUTOMOTIVE PARTSPERSON	60	8
AUTOMOTIVE REFINISHING PREP. TECH.	182	40
AUTOMOTIVE REFINISHING TECHNICIAN	110	-
AUTOMOTIVE SERVICE TECHNICIAN	2,145	283
AUTOMOTIVE UPHOLSTERER	6	-
BAKER	186	30
BARBER	20	-
BRICKLAYER	240	46
BUILDING ENVELOPE TECHNICIAN	16	-
CABLE SPLICER	1	-
CARPENTER	5,928	672
CEMENT MASON	139	-
COMMERCIAL TRAILER MECHANIC	29	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
COMMERCIAL TRANS. VEHICLE MECHANIC	618	11
COMMUNICATION TECHNICIAN	104	-
COMMUNITY ANTENNA TV TECHNICIAN	38	-
CONSTRUCTION BOILERMAKER	96	-
CONSTRUCTION FORMWORK TECHNICIAN	20	-
COOK	1,729	449
COSMETOLOGIST	919	388
DAIRY PRODUCTION TECHNICIAN	94	-
DIESEL ENGINE MECHANIC	83	16
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	229	-
DRYWALL FINISHER	52	-
ELECTRICIAN	5,780	218
ELECTRONICS COMMUNICATION TECHNICIAN	22	-
ELECTRONICS TECHNICIAN	7	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	2	-
EMBALMER & FUNERAL DIRECTOR	41	-
FLOOR COVERING INSTALLER	125	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	6	-
FUNERAL DIRECTOR	10	-
GLAZIER	324	-
GRAPHIC ARTS-BOOKBINDER I	3	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	14	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
HARDWOOD FLOORLAYER	26	-
HEAT & FROST INSULATOR	105	-
HEAVY DUTY EQUIPMENT MECHANIC	1,108	98
HEAVY EQUIPMENT OPERATOR	37	-
HYDRAULIC SERVICE MECHANIC	12	-
INBOARD/OUTBOARD MECHANIC	75	-
INDUSTRIAL ELECTRICIAN	16	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	114	-
INDUSTRIAL INSTRUMENT MECHANIC	207	5
INDUSTRIAL WAREHOUSEPERSON	29	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	6	-
IRONWORKER	95	-
JEWELLER AND GOLDSMITH	2	-
JOINER	596	41
LANDSCAPE HORTICULTURIST	146	5
LOCKSMITH	13	-
LOG BUILDER	24	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	20	-
LUMBER MANUF. INDUSTRY - SAWFITTER	60	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	21	-
MACHINIST	480	49
MARINE ENGINE MECHANIC	14	-
MARINE REPAIR TECHNICIAN	82	1
MEATCUTTER	65	1
METAL FABRICATOR (FITTER)	570	73
METER TECHNICIAN	10	-
MILLWRIGHT	1,079	72
MOBILE CRANE OPERATOR (CONST. IND.)	61	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
MOTION PICTURE-ASST. LOCATION MANAGER	11	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	9	-
MOTORCYCLE MECHANIC	57	3
MOULDER AND COREMAKER	4	-
OIL AND GAS RIG TECHNICIAN 1 *	323	-
OIL BURNER MECHANIC (RESIDENTIAL)	4	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	65	30
PAINTER AND DECORATOR	290	-
PILEDRIVER AND BRIDGEWORKER	133	-
PLANERMILL MAINTENANCE TECHNICIAN 1	6	-
PLANERMILL MAINTENANCE TECHNICIAN 2	29	-
PLASTERER	7	-
PLUMBER	2,945	65
POWER LINE TECHNICIAN	188	-
PRODUCTION HORTICULTURIST	105	2
RAILCAR MECHANIC	1	-
RAILWAY CAR TECHNICIAN	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	93	3
REFRIGERATION MECHANIC	568	-
REINFORCING STEEL INSTALLER	156	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	71	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,145	87
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	1	-
ROOFER	488	-
SECURITY ALARM INSTALLER	79	-
SHEET METAL WORKER	918	1
SHIPWRIGHT	3	-
SIGN PAINTER	3	-
SPRINKLER SYSTEM INSTALLER	426	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
STEAMFITTER-PIPEFITTER	267	9
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	48	2
TIRE REPAIRER	23	-
TOOL AND DIE MAKER	18	-
TRANSPORT REFRIGERATION MECHANIC	3	-
UPHOLSTERER	1	-
UTILITY ARBORIST	128	-
WALL & CEILING INSTALLER	264	31
WATER WELL DRILLER	2	-
WELDER -- LEVEL 'A'	760	351
WELDER -- LEVEL 'C'	410	2
WINDER ELECTRICIAN	31	-
YACHT BUILDER	2	-
Total	35,276	3,169

* Oil & Gas Rig Technician 1 includes 321 registered in Alberta resident in BC, Total BC 2 + Alta 321 = 323.

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered July 2007

Industry Training Program	Number of New Trainees Registered (July 2007)	Number of New Ace It Trainees Registered (July 2007)
AIRCRAFT MAINTENANCE TECHNICIAN	1	-
APPLIANCE SERVICE TECHNICIAN	11	-
ARCHITECTURAL SHEET METAL WORKER	5	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	12	-
AUTOMOTIVE PARTSPERSON	3	-
AUTOMOTIVE REFINISHING PREP. TECH.	5	-
AUTOMOTIVE REFINISHING TECHNICIAN	4	-
AUTOMOTIVE SERVICE TECHNICIAN	50	-
BAKER	7	-
BRICKLAYER	10	-
CARPENTER	165	-
CEMENT MASON	3	-
COMMERCIAL TRANS. VEHICLE MECHANIC	9	-
COMMUNICATION TECHNICIAN	1	-
COMMUNITY ANTENNA TV TECHNICIAN	3	-
COOK	40	-
COSMETOLOGIST	6	-
DIESEL ENGINE MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	21	-
DRYWALL FINISHER	1	-
ELECTRICIAN	147	-
EMBALMER & FUNERAL DIRECTOR	11	-
FLOOR COVERING INSTALLER	9	-
FUNERAL DIRECTOR	2	-
GLAZIER	16	-
GRAPHIC ARTS-LITHO PRESSPERSON	1	-
HARDWOOD FLOORLAYER	5	-

Industry Training Program	Number of New Trainees Registered (July 2007)	Number of New Ace It Trainees Registered (July 2007)
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	28	-
HEAVY EQUIPMENT OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	1	-
INBOARD/OUTBOARD MECHANIC	4	-
INDUSTRIAL ELECTRICIAN	11	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	1	-
INDUSTRIAL INSTRUMENT MECHANIC	4	-
INDUSTRIAL WAREHOUSEPERSON	1	-
IRONWORKER	3	-
JOINER	21	-
LANDSCAPE HORTICULTURIST	8	-
LOG BUILDER	13	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	2	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	1	-
MACHINIST	8	-
MARINE REPAIR TECHNICIAN	3	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	13	-
MILLWRIGHT	31	-
MOTORCYCLE MECHANIC	5	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	2	-
PAINTER AND DECORATOR	23	-
PILEDRIVER AND BRIDGEWORKER	4	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	86	-
POWER LINE TECHNICIAN	5	-
PRODUCTION HORTICULTURIST	4	-
RECREATION VEHICLE SERVICE TECHNICIAN	2	-
REFRIGERATION MECHANIC	36	-

Industry Training Program	Number of New Trainees Registered (July 2007)	Number of New Ace It Trainees Registered (July 2007)
REINFORCING STEEL INSTALLER	9	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	2	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1	-
RESIDENTIAL STEEP ROOFER	1	-
ROOFER	34	-
SECURITY ALARM INSTALLER	6	-
SHEET METAL WORKER	30	-
SPRINKLER SYSTEM INSTALLER	12	-
STEAMFITTER-PIPEFITTER	2	-
TIRE REPAIRER	2	-
UTILITY ARBORIST	6	-
WALL & CEILING INSTALLER	12	-
WELDER -- LEVEL 'A'	6	-
WELDER -- LEVEL 'C'	8	-
Total	1,007	-

* April 1 – March 31