



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to May 31, 2007

Service Plan Performance Indicators – May 31, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	33,389	34,049	36,000	34,439
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	998
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	29,553
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	998
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	Reported quarterly beginning July 2007
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	To be reported July 2007	4,000	Reported July 2008
Credentials Awarded	}			To be reported July 2007		
Completion Rate						
Continuation to Apprenticeship						
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,886
Credits Awarded	}			To be reported July 2007		
Completion Rate						
Continuation to Apprenticeship						
Percent of Female Participants						
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	9,793
Aboriginal Participation	Reported July 2007	n/a	n/a	n/a	25% Increase over Baseline	Reported March 2008

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership						
Number of functioning ITOs ⁽⁵⁾	n/a	n/a	3	6	Up to 10	6
Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models						
Number of Apprentices using alternative models ⁽⁶⁾	n/a	n/a	n/a	TBD	TBD	Reported June 2007
Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework						
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	n/a	TBD	< 7% of Apprentices waiting	TBD
Apprenticeship training spaces purchased	18,098	n/a	18,098	23,200	25,200	TBD
Cost per participant trained ⁽⁷⁾	\$3,983	n/a	n/a	\$3,983	TBD	
Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services						
Industry Training Programs Updated to Established Standards ⁽⁸⁾	n/a	n/a	9	22	40	22
Customer Satisfaction Index ⁽⁹⁾	62	n/a	81 (+ or - 1.9)	82 (+ or - 1.9)	Maintain or Improve	To be reported March 2008
Customer Service - Performance Standards: ⁽¹⁰⁾						
Confirmation of Registration		n/a	n/a	16 days	20 days	10 days
Assessment of Prior Experience		n/a	n/a	32 days	10 days	41 days
Issuing Certification		n/a	n/a	5 days	5 days	6 days
Issuing Exam Results		n/a	n/a	12 days	15 days	13 days
Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives						
Stakeholder Awareness ⁽⁹⁾	81	n/a	78 (+ or - 1.3%)	80 (+ or - 1.3%)	Maintain or Improve	To be reported March 2008
Youth intent to pursue a trades qualification after high school ⁽¹¹⁾	n/a	n/a	19.5% (+ or - 2.1)	22.0% (+ or - 2.1)	Maintain or Improve	To be reported March 2008

Notes:

- (1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of May 2007 is 290. Total active apprentices per AIMS 34,149 + 290 = 34,439.
Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of May 2007 is 22. Total certificates issued per AIMS 976 + 22 = 998.
- (2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.
- (3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.
- (4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,876) plus active ACE IT participants (3,300) less youth in both programs (279) = total youth 4,897.
- (5) **Criteria for a functioning ITO:** Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.
- (6) **Alternative technical training** is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.
- (7) **Cost per participant trained** = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.
- (8) **Programs Updated 2005/06 (9):** Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 ():**
- (9) **Customer Service** Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.
- (10) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.
- (11) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of May 31, 2007	626	372	998

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

Active Apprentices by Industry Training Program

As of May 31, 2007

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	18	14
AIRCRAFT STRUCTURAL TECHNICIAN	43	19
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	59	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	59	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	13	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	13	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	412	40
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	52	-
AUTOMOTIVE MACHINIST	22	-
AUTOMOTIVE PARTSPERSON	58	8
AUTOMOTIVE REFINISHING PREP. TECH.	186	42
AUTOMOTIVE REFINISHING TECHNICIAN	111	-
AUTOMOTIVE SERVICE TECHNICIAN	2,198	293
AUTOMOTIVE UPHOLSTERER	6	-
BAKER	175	30
BARBER	20	-
BRICKLAYER	225	48
BUILDING ENVELOPE TECHNICIAN	22	-
CABLE SPLICER	1	-
CARPENTER	5,820	689
CEMENT MASON	139	-
COMMERCIAL TRAILER MECHANIC	31	-
COMMERCIAL TRANS. VEHICLE MECHANIC	612	12
COMMUNICATION TECHNICIAN	6	-
COMMUNITY ANTENNA TV TECHNICIAN	13	-
CONSTRUCTION BOILERMAKER	82	-
CONSTRUCTION FORMWORK TECHNICIAN	21	-
COOK	1,700	455
COSMETOLOGIST	921	382
DAIRY PRODUCTION TECHNICIAN	95	-
DIESEL ENGINE MECHANIC	72	16
DIESEL FUEL INJECTION MECHANIC	2	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
DOMESTIC/COMMERCIAL GASFITTER	205	-
DRYWALL FINISHER	52	-
ELECTRICIAN	5,695	226
ELECTRONICS COMMUNICATION TECHNICIAN	22	-
ELECTRONICS TECHNICIAN	6	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	4	-
EMBALMER & FUNERAL DIRECTOR	31	-
FLOOR COVERING INSTALLER	122	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	8	-
GLAZIER	304	-
GRAPHIC ARTS-BOOKBINDER I	5	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	12	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	17	-
HEAT & FROST INSULATOR	99	-
HEAVY DUTY EQUIPMENT MECHANIC	1,085	102
HEAVY EQUIPMENT OPERATOR	35	-
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	12	-
INBOARD/OUTBOARD MECHANIC	69	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	115	-
INDUSTRIAL INSTRUMENT MECHANIC	213	5
INDUSTRIAL WAREHOUSEPERSON	30	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	8	-
IRONWORKER	77	-
JEWELLER AND GOLDSMITH	2	-
JOINER	568	42
LANDSCAPE HORTICULTURIST	143	5
LOCKSMITH	13	-
LOG BUILDER	9	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	23	-
LUMBER MANUF. INDUSTRY - SAWFITTER	64	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	23	-
MACHINIST	463	50

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
MARINE ENGINE MECHANIC	12	-
MARINE REPAIR TECHNICIAN	82	1
MEATCUTTER	68	2
METAL FABRICATOR (FITTER)	556	79
METER TECHNICIAN	10	-
MILLWRIGHT	1,060	74
MOBILE CRANE OPERATOR (CONST. IND.)	64	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-ASST. LOCATION MANAGER	11	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	8	-
MOTORCYCLE MECHANIC	59	13
MOULDER AND COREMAKER	4	-
OIL AND GAS RIG TECHNICIAN 1	292	-
OIL BURNER MECHANIC (RESIDENTIAL)	3	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	60	25
PAINTER AND DECORATOR	279	-
PILEDRIVER AND BRIDGEWORKER	130	-
PLANERMILL MAINTENANCE TECHNICIAN 1	9	-
PLANERMILL MAINTENANCE TECHNICIAN 2	31	-
PLASTERER	7	-
PLUMBER	2,852	66
POWER LINE TECHNICIAN	176	-
PRODUCTION HORTICULTURIST	99	2
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	94	3
REFRIGERATION MECHANIC	539	-
REINFORCING STEEL INSTALLER	151	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	64	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,160	87
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	4	-
ROOFER	456	-
SECURITY ALARM INSTALLER	74	-
SHEET METAL WORKER	872	1
SHIPWRIGHT	4	-
SIGN PAINTER	3	-
SPRINKLER SYSTEM INSTALLER	403	-
STEAMFITTER-PIPEFITTER	272	9
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	55	-
TIRE REPAIRER	20	-

Industry Training Program	Number of Active Trainees Registered 2007-08 YTD	Number of Active Ace It Trainees Registered 2007-08 YTD
TOOL AND DIE MAKER	20	-
TRANSPORT REFRIGERATION MECHANIC	4	-
UPHOLSTERER	1	-
UTILITY ARBORIST	126	-
WALL & CEILING INSTALLER	253	31
WATER WELL DRILLER	4	-
WELDER -- LEVEL 'A'	764	358
WELDER -- LEVEL 'C'	405	3
WINDER ELECTRICIAN	34	-
YACHT BUILDER	2	-
Total	34,439	3,232

* Oil & Gas includes 290 registered in Alberta resident in BC, Total BC 2 + Alta 290 = 292

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered May 2007

Industry Training Program	Number of New Trainees Registered (May 2007)	Number of New Ace It Trainees Registered (May 2007)
ARCHITECTURAL SHEET METAL WORKER	9	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	10	-
AUTOMOTIVE GLASS TECHNICIAN	3	-
AUTOMOTIVE MACHINIST	1	-
AUTOMOTIVE PARTSPERSON	2	-
AUTOMOTIVE REFINISHING PREP. TECH.	3	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	56	1
BAKER	5	-
BRICKLAYER	9	2
CARPENTER	231	11
CEMENT MASON	5	-
COMMERCIAL TRAILER MECHANIC	2	-
COMMERCIAL TRANS. VEHICLE MECHANIC	15	-
COMMUNICATION TECHNICIAN	6	-
COOK	54	-
COSMETOLOGIST	27	-
DAIRY PRODUCTION TECHNICIAN	2	-
DIESEL ENGINE MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	9	-
DRYWALL FINISHER	2	-
ELECTRICIAN	219	1
ELECTRONICS TECHNICIAN	1	-
GLAZIER	11	-
HEAT & FROST INSULATOR	4	-
HEAVY DUTY EQUIPMENT MECHANIC	32	-
HEAVY EQUIPMENT OPERATOR	2	-
HYDRAULIC CRANE OPERATOR	1	-
INBOARD/OUTBOARD MECHANIC	3	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	6	-
INDUSTRIAL INSTRUMENT MECHANIC	3	-
INDUSTRIAL WAREHOUSEPERSON	2	-
IRONWORKER	1	-
JOINER	15	-
LANDSCAPE HORTICULTURIST	6	-
LOG BUILDER	1	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	5	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-

Industry Training Program	Number of New Trainees Registered (May 2007)	Number of New Ace It Trainees Registered (May 2007)
MACHINIST	14	-
MARINE ENGINE MECHANIC	2	-
MARINE REPAIR TECHNICIAN	2	-
MEATCUTTER	2	-
METAL FABRICATOR (FITTER)	19	-
METER TECHNICIAN	2	-
MILLWRIGHT	33	-
MOBILE CRANE OPERATOR (CONST. IND.)	2	-
MOTORCYCLE MECHANIC	1	-
OIL BURNER MECHANIC (RESIDENTIAL)	1	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	1	-
PAINTER AND DECORATOR	9	-
PILEDRIIVER AND BRIDGEWORKER	6	-
PLANERMILL MAINTENANCE TECHNICIAN 1	1	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	98	-
POWER LINE TECHNICIAN	13	-
PRODUCTION HORTICULTURIST	3	-
RECREATION VEHICLE SERVICE TECHNICIAN	1	-
REFRIGERATION MECHANIC	19	-
REINFORCING STEEL INSTALLER	4	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	60	13
ROOFER	15	-
SECURITY ALARM INSTALLER	7	-
SHEET METAL WORKER	20	-
SPRINKLER SYSTEM INSTALLER	12	-
STEAMFITTER-PIPEFITTER	4	-
TILESETTER	1	-
TIRE REPAIRER	1	-
UTILITY ARBORIST	4	-
WALL & CEILING INSTALLER	15	-
WELDER -- LEVEL 'A'	7	-
WELDER -- LEVEL 'C'	28	-
WINDER ELECTRICIAN	3	-
Total	1,182	28

* April 1 – March 31