



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to April 30, 2007

Service Plan Performance Indicators – April 30, 2007

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	26,525	34,049	36,000	34,053
Credentials/Credits Awarded	2,378	2,378	2,899	3,551	3,500	505
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	29,156
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	505
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	Reported quarterly beginning July 2007
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	To be reported July 2007	4,000	Reported July 2008
Credentials Awarded	}			To be reported July 2007		
Completion Rate						
Continuation to Apprenticeship						
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,897
Credits Awarded	}			To be reported July 2007		
Completion Rate						
Continuation to Apprenticeship						
Percent of Female Participants						
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	9,701
Aboriginal Participation	TBD	n/a	n/a	n/a	25% Increase over Baseline	TBD

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership						
Number of functioning ITOs ⁽⁵⁾	n/a	n/a	3	5	Up to 10	5
Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models						
Number of Apprentices using alternative models	n/a	n/a	n/a	TBD	TBD	TBD
Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework						
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	n/a	TBD	< 7% of Apprentices waiting	TBD
Apprenticeship training spaces purchased	18,098	n/a	18,098	23,200	25,200	TBD
Cost per participant trained ⁽⁶⁾	\$3,983	n/a	n/a	\$3,983	TBD	
Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services						
Industry Training Programs Updated to Established Standards ⁽⁷⁾	n/a	n/a	9	22	40	22
Customer Satisfaction Index ⁽⁸⁾	62	n/a	81 (+ or - 1.9)	82 (+ or - 1.9)	Maintain or Improve	To be reported March 2008
Customer Service - Performance Standards: ⁽⁹⁾						
Confirmation of Registration		n/a	n/a	16 days	20 days	10 days
Assessment of Prior Experience		n/a	n/a	32 days	10 days	41 days
Issuing Certification		n/a	n/a	5 days	5 days	6 days
Issuing Exam Results		n/a	n/a	12 days	15 days	13 days
Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives						
Stakeholder Awareness ⁽⁸⁾	81	n/a	78 (+ or - 1.3%)	80 (+ or - 1.3%)	Maintain or Improve	To be reported March 2008
Youth intent to pursue a trades qualification after high school ⁽¹⁰⁾	n/a	n/a	19.5% (+ or - 2.1)	22.0% (+ or - 2.1)	Maintain or Improve	To be reported March 2008

Notes:

(1) Active apprentices in BC now include Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of April 2007 is 250. Total active apprentices per AIMS 33,803 + 250 = 34,053
Total Certificates includes certificates issued to Oil & Gas Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of April 2007 is 13. Total certificates issued per AIMS 492 + 13 = 505.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2000/01 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2006/07 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2006/07 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06. The March 31, 2007 numbers will be included in the F 2006/07 Annual Report. Registered Participants data is extracted from the Ministry of Advanced Education's Central Data Warehouse.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,876) plus active ACE IT participants (3,300) less youth in both programs (279) = total youth 4,897.

(5) **Criteria for a functioning ITO:** Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, and Residential Construction ITO (RCITO).

(6) **Cost per participant trained** = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(7) **Programs Updated 2005/06 (9):** Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 ():**

(8) **Customer Service** Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(9) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(10) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Trainee Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994

* April 1 – March 31

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Completed Equivalency Exam	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450	2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530	2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,551
Fiscal * 2007/08 as of April 30, 2007	288	217	505

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

Active Apprentices by Industry Training Program

As of April 30, 2007

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	19	14
AIRCRAFT STRUCTURAL TECHNICIAN	44	19
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	60	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	52	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	12	-
AUTO. RADIATOR MANUF. & REPAIRER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	16	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	420	40
AUTOMOTIVE ELECTRICAL TECHNICIAN	1	-
AUTOMOTIVE ELECTRICAL TECHNICIAN	3	-
AUTOMOTIVE GLASS TECHNICIAN	53	-
AUTOMOTIVE MACHINIST	22	-
AUTOMOTIVE PARTSPERSON	59	8
AUTOMOTIVE REFINISHING PREP. TECH.	199	42
AUTOMOTIVE REFINISHING TECHNICIAN	111	-
AUTOMOTIVE SERVICE TECHNICIAN	2,214	310
AUTOMOTIVE UPHOLSTERER	8	-
BAKER	174	30
BARBER	20	-
BRICKLAYER	212	47
BUILDING ENVELOPE TECHNICIAN	22	-
CABLE SPLICER	1	-
CARPENTER	5,749	695
CEMENT MASON	147	-

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
COMMERCIAL TRAILER MECHANIC	31	-
COMMERCIAL TRANS. VEHICLE MECHANIC	612	13
COMMUNITY ANTENNA TV TECHNICIAN	13	-
CONSTRUCTION BOILERMAKER	85	-
CONSTRUCTION FORMWORK TECHNICIAN	22	-
COOK	1,691	464
COSMETOLOGIST	934	408
DAIRY PRODUCTION TECHNICIAN	101	-
DIESEL ENGINE MECHANIC	73	16
DIESEL FUEL INJECTION MECHANIC	2	-
DOMESTIC/COMMERCIAL GASFITTER	205	-
DRYWALL FINISHER	52	-
ELECTRICIAN	5,553	227
ELECTRONICS COMMUNICATION TECHNICIAN	22	-
ELECTRONICS TECHNICIAN	5	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	2	-
ELECTRO-PLATER	5	-
ELEVATOR MECHANIC	4	-
EMBALMER & FUNERAL DIRECTOR	32	-
FLOOR COVERING INSTALLER	127	-
FLORIST	3	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	5	-
FUNERAL DIRECTOR	8	-
GLAZIER	297	-
GRAPHIC ARTS-BOOKBINDER I	5	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESS OP. (WEB-SHEET)	2	-
GRAPHIC ARTS-LITHO PRESSPERSON	14	-
GRAPHIC ARTS-PRINTER	3	-

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	2	-
HARDWOOD FLOORLAYER	22	-
HEAT & FROST INSULATOR	100	-
HEAVY DUTY EQUIPMENT MECHANIC	1,075	100
HEAVY EQUIPMENT OPERATOR	33	-
HYDRAULIC SERVICE MECHANIC	15	-
INBOARD/OUTBOARD MECHANIC	67	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	111	-
INDUSTRIAL INSTRUMENT MECHANIC	214	5
INDUSTRIAL WAREHOUSEPERSON	30	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	9	-
IRONWORKER	81	-
JEWELLER AND GOLDSMITH	3	-
JOINER	567	42
LANDSCAPE HORTICULTURIST	141	4
LOCKSMITH	13	-
LOG BUILDER	8	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	20	-
LUMBER MANUF. INDUSTRY - SAWFITTER	68	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	24	-
MACHINIST	457	52
MARINE ENGINE MECHANIC	10	-
MARINE REPAIR TECHNICIAN	88	1
MEATCUTTER	68	2
METAL FABRICATOR (FITTER)	551	81
METER TECHNICIAN	8	-
MILLWRIGHT	1,066	77
MOBILE CRANE OPERATOR (CONST. IND.)	63	-
MOTION PICTURE & THEATRE-GRIP	2	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
MOTION PICTURE-ASST. LOCATION MANAGER	17	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	11	-
MOTORCYCLE MECHANIC	59	13
MOULDER AND COREMAKER	4	-
OIL AND GAS RIG TECHNICIAN 1 *	252	-
OIL BURNER MECHANIC (RESIDENTIAL)	2	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	63	26
PAINTER AND DECORATOR	278	-
PILEDRIVER AND BRIDGEWORKER	128	-
PLANERMILL MAINTENANCE TECHNICIAN 1	8	-
PLANERMILL MAINTENANCE TECHNICIAN 2	30	-
PLASTERER	7	-
PLUMBER	2,778	69
POWER LINE TECHNICIAN	167	-
PRODUCTION HORTICULTURIST	98	2
RAILCAR MECHANIC	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	93	3
REFRIGERATION MECHANIC	530	-
REINFORCING STEEL INSTALLER	151	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	64	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,111	72
RESIDENTIAL STEEP ROOFER	4	-
RIGGER/SAILMAKER	4	-
ROOFER	458	-
SECURITY ALARM INSTALLER	68	-
SHEET METAL WORKER	860	1
SHIPWRIGHT	4	-
SIGN PAINTER	4	-
SPRINKLER SYSTEM INSTALLER	392	-
STEAMFITTER-PIPEFITTER	272	9

Industry Training Program	Number of Active Apprentices Registered 2007-08 YTD	Number of Active Ace It Apprentices Registered 2007-08 YTD
TELECONTROL TECHNOLOGIST	4	-
TILESETTER	55	-
TIRE REPAIRER	19	-
TOOL AND DIE MAKER	21	-
TRANSPORT REFRIGERATION MECHANIC	4	-
UPHOLSTERER	2	-
UTILITY ARBORIST	125	-
WALL & CEILING INSTALLER	242	31
WATER WELL DRILLER	5	-
WELDER -- LEVEL 'A'	786	374
WELDER -- LEVEL 'C'	388	3
WINDER ELECTRICIAN	31	-
YACHT BUILDER	2	-
Total	34,053	3,300

* Oil & Gas includes 250 registered in Alberta resident in BC, Total BC 2 + Alta 250 = 252

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered April 2007

Industry Training Program	Number of New Apprentices Registered (April 2007)	Number of New Ace It Apprentices Registered (April 2007)
AIRCRAFT MAINTENANCE TECHNICIAN	1	-
APPLIANCE SERVICE TECHNICIAN	1	-
ARCHITECTURAL SHEET METAL WORKER	3	-
AUTOMATIC TRANSMISSION SERVICE TECH.	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	12	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE PARTSPERSON	1	1
AUTOMOTIVE REFINISHING PREP. TECH.	7	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	50	-
AUTOMOTIVE UPHOLSTERER	1	-
BAKER	3	-
BARBER	7	-
BRICKLAYER	5	-
BUILDING ENVELOPE TECHNICIAN	10	-
CARPENTER	142	1
CEMENT MASON	4	-
COMMERCIAL TRAILER MECHANIC	2	-
COMMERCIAL TRANS. VEHICLE MECHANIC	9	-
CONSTRUCTION BOILERMAKER	1	-
COOK	56	1
COSMETOLOGIST	12	-
DAIRY PRODUCTION TECHNICIAN	4	-
DOMESTIC/COMMERCIAL GASFITTER	10	-
DRYWALL FINISHER	3	-

Industry Training Program	Number of New Apprentices Registered (April 2007)	Number of New Ace It Apprentices Registered (April 2007)
ELECTRICIAN	151	5
ELECTRONICS COMMUNICATION TECHNICIAN	1	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
FLOOR COVERING INSTALLER	8	-
GLAZIER	12	-
HEAT & FROST INSULATOR	4	-
HEAVY DUTY EQUIPMENT MECHANIC	29	1
HEAVY EQUIPMENT OPERATOR	15	-
INBOARD/OUTBOARD MECHANIC	2	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	3	-
INDUSTRIAL INSTRUMENT MECHANIC	5	-
INDUSTRIAL WAREHOUSEPERSON	1	-
IRONWORKER	2	-
JOINER	13	-
LANDSCAPE HORTICULTURIST	1	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	3	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	1	-
MACHINIST	7	-
METAL FABRICATOR (FITTER)	18	-
MILLWRIGHT	28	-
MOTORCYCLE MECHANIC	2	-
PAINTER AND DECORATOR	26	-
PILEDRIVER AND BRIDGEWORKER	5	-
PLANERMILL MAINTENANCE TECHNICIAN 2	1	-
PLUMBER	81	2
POWER LINE TECHNICIAN	3	-

Industry Training Program	Number of New Apprentices Registered (April 2007)	Number of New Ace It Apprentices Registered (April 2007)
PRODUCTION HORTICULTURIST	1	-
RECREATION VEHICLE SERVICE TECHNICIAN	1	-
REFRIGERATION MECHANIC	12	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	35	-
ROOFER	18	-
SECURITY ALARM INSTALLER	10	-
SHEET METAL WORKER	25	-
SPRINKLER SYSTEM INSTALLER	15	-
STEAMFITTER-PIPEFITTER	7	-
TILESETTER	3	-
UTILITY ARBORIST	2	-
WALL & CEILING INSTALLER	7	-
WATER WELL DRILLER	1	-
WELDER -- LEVEL 'A'	6	-
WELDER -- LEVEL 'C'	76	-
Total	994	11

* April 1 – March 31