



THE RIGHT SKILLS ► A PROVEN ADVANTAGE

ITA Performance Measurement Report

Figures Updated to February 29, 2008

Service Plan Performance Indicators – February 29, 2008

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 1: Expand supply-side and demand-side participation						
All Participants ⁽¹⁾						
Registered Participants	14,676	20,050	33,389	38,018	36,000	38,368
Credentials/Credits Awarded	2,378	2,378	2,899	7,131	7,500	7,412
Apprenticeship						
Registered Participants	13,815	18,709	23,266	28,402	28,000	33,932
Credentials Awarded	2,378	2,378	2,899	3,551	3,500	4,868
Completion Rate ⁽²⁾	n/a	n/a	42%	39%	42%	38%
Foundation Program Trainees ⁽³⁾						
Registered Participants	n/a	n/a	6,864	3,969	4,000	Reported July 2008
Credentials Awarded ^(a) (Certificate of Completion Awarded)				3,580	4,000	2,544
Completion Rate						Reported July 2008
Continuation to Apprenticeship						Reported March 2008
Youth ⁽⁴⁾						
Registered Participants	861	1,341	3,259	5,647	4,000	4,436
Credits Awarded	}					To be reported July 2008
Completion Rate						
Continuation to Apprenticeship						
Percent of Female Participants of Registered Participants	TBD					21%
Number of employers/sponsors participating	6,740	7,863	8,819	9,575	9,500	10,473
Aboriginal Participation	TBD	n/a	n/a	n/a	25% Increase over Baseline	TBD

Measure	Baseline	2004/05 Results	2005/06 Results	2006/07 Results	2007/08 Target	2007/08 YTD Results
Strategic Imperative 2: Provide infrastructure (primarily ITOs) to assure active and effective industry engagement and leadership						
Number of functioning ITOs ⁽⁵⁾	n/a	n/a	3	6	Up to 10	6
Strategic Imperative 3: Expand training accessibility and flexibility through introduction of innovative alternative technical training models						
Number of Apprentices using alternative models ⁽⁶⁾	n/a	n/a	n/a	TBD	TBD	TBD
Strategic Imperative 4: Manage program delivery and funding through an effective financial and accountability framework						
Number of Apprentices waiting more than 12 months for next level of Apprenticeship technical training	n/a	n/a	n/a	11%	< 7% of Apprentices waiting	9.8%
Apprenticeship training spaces purchased ⁽⁷⁾	18,098	n/a	18,098	19,521	23,200	23,744
Cost per participant trained ⁽⁸⁾	\$3,983	n/a	n/a	\$3,983	Maintain or Improve	Reported March 2008
Strategic Imperative 5: Ensure high quality program standards and high levels of client satisfaction with ITA services						
Industry Training Programs Updated to Established Standards ⁽⁹⁾	n/a	n/a	9	22	40	34
Customer Satisfaction Index ⁽¹⁰⁾	62	n/a	81 (+ or - 1.9)	82 (+ or - 1.9)	Maintain or Improve	To be reported March 2008
Customer Service - Performance Standards: ⁽¹¹⁾						
Confirmation of Registration		n/a	n/a	16 days	20 days	10 days
Assessment of Prior Experience		n/a	n/a	32 days	10 days	10 days
Issuing Certification		n/a	n/a	5 days	5 days	5 days
Issuing Exam Results		n/a	n/a	12 days	15 days	7 days
Strategic Imperative 6: Ensure high levels of stakeholder awareness and intent to participate by target groups, through communications and marketing initiatives						
Stakeholder Awareness ⁽¹⁰⁾	81	n/a	78 (+ or - 1.3%)	80 (+ or - 1.3%)	Maintain or Improve	To be reported March 2008
Youth intent to pursue a trades qualification after high school ⁽¹²⁾	n/a	n/a	19.5% (+ or - 2.1)	22.0% (+ or - 2.1)	Maintain or Improve	To be reported March 2008

Notes:

(1) Active apprentices in BC now include Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of February 2008 is 362. Total active apprentices per AIMS 38,006 + 362 = 38,368.
Total Certificates includes certificates issued to Rig Technicians registered in Alberta but living in BC. The total reported by Alberta as of February 2008 is 55. Total certificates issued per AIMS 4,813 + 55 = 4,868.

(2) Completion rate is a measure of the number of apprentices who have completed their program and obtained their certificate of qualification within 6 years of initial registration. The co-hort of newly registered apprentices from Fiscal 2001/02 on a quarter by quarter basis are compared each quarter to same quarter in Fiscal 2007/08 to determine the status of the apprentice after 6 years since registration. Results are rounded up to the nearest % with no decimals.

(3) Foundation Programs are pre-apprenticeship programs directly aligned with apprenticeship programs, which provide one pathway into industry training. This category includes both newly approved industry-driven programs as well as those previously known as Entry Level Trades Training (ELTT). Foundation Program criteria were established during 2006/07 and registration processes are currently being established with training providers. The 2005/06 Results represent the number of participants beginning Foundation Programs in fiscal year 2005-06 and was extracted from the Ministry of Advanced Education's Central Data Warehouse. The 2006/07 Results is based on data received from the public colleges, indicating the number of ITA-funded Foundation Program seats utilized during 2006/07. Where indicated by the colleges, any ACE IT participants have been removed from this count.

(a) For the 2007/08 fiscal year, the number is calculated as follows: The number of Certificates of Completion printed from April 1, 2007 to Month End less the number of Certificates of Completion printed on and after April 1, 2007 up to and including September 30, 2007 with an AIMS Issued Date prior to or on Mar 31, 2007.

(4) The number of youth includes participants in the SSA and ACE IT programs. Total number of Youth = Active SSA participants (1,978) plus active ACE IT participants (2,772) less youth in both programs (314) = total youth 4,436.

Effective October 31, 2007 a new close out process for defining the completion date for a youth apprenticeship program was implemented. Under the new close out process, active youth apprentices are closed out on the youth apprentice's 20th birth date or the youth apprentice's graduation date plus 150 days, which ever occurs earlier.

The majority of youth apprentices are closed out at the graduation date plus 150 days; this occurs twice a year in October and May. Prior to implementation of this new close out rule, active youth apprentices were defined as youth apprentices aged 15-19.

(5) Criteria for a functioning ITO: Board and Governance structure in place, CEO appointed, approved Service Plan. Functioning ITOs as of this report: Automotive Industry Training Association (AITA), Construction Industry Training Organization (CITO), HortEd BC, GO2, Residential Construction ITO (RCITO), and RTO BC Resource Training Organization.

(6) Alternative technical training is operationally defined as delivery models other than traditional block release, time based technical training delivered in institutional contexts. Alternative models can include: Part time technical training (e.g. evenings & weekends); Competency-based, block release technical training; E-learning & distance learning based technical training; Work-based technical training.

(7) Apprenticeship training spaces purchased YTD total is the number of planned apprenticeship training spaces as submitted by public and private training institutions and includes seats forecasted for new/pilot programs.

(8) Cost per participant trained = Total dollars spent in 2006/07 (\$91,131,676) divided by Actual filled training seats (22,882) = \$3,983 per participant trained. "Actual filled training seats" is a count of the reported seats filled by public institutions, private trainers and pilot programs.

(9) Programs Updated 2005/06 (9): Cook, Formwork Technician, Glazier, Marine Repair Technician, Residential Construction Framing Technician, Roadbuilder Foundation, Reinforcing Steel Installer, Tilesetter, Wall and Ceiling Installer **Programs Updated 2006/07 (13):** Automotive Refinishing Prep Technician, Automotive Refinishing Technician (Painter), Bricklayer, Construction Orientation and Retention for Employment (C.O.R.E.), Heavy Equipment Operator, Horticulture Foundation, Landscape Horticulture, Mobile Crane - Hydraulic Under 80 Ton, Mobile Crane - Hydraulic Unrestricted, Mobile Crane - Hydraulic Lattice Boom, Mobile Crane - Lattice Boom Friction, Motor Vehicle Body Repair, Production Horticulture **Programs Updated 2007/08 (12):** Construction Electrician, Industrial Electrician, Building Envelope Technician, Marine Foundation, Carpenter, Roofer, Asphalt Paving Laydown Technician, Tower Crane Operator, Boom Truck Operator – 22 tonnes and under, Boom Truck Operator – folding boom unlimited tonnage, Boom Truck Operator – stiff boom 40 tonnes and under, Boom Truck Operator – stiff boom unlimited tonnage

(10) Customer Service Index scores are subject to a margin of error of + or - 1.9. Stakeholder Awareness scores are subject to a margin of error of + or - 1.3%.

(11) Customer Service performance standards are the elapsed number of days from the receipt of the request / information and notification back to the trainee/apprentice/applicant.

(12) Percentage of BC youth who intend to pursue a trades qualification after high school as measured through a survey. Youth for this measure are students in grades 10 - 12.

New Apprentice Registrations

	Month Total	Year to Date Total
Fiscal 2004/05 *		7,996
Fiscal 2005/06 *		12,390
Fiscal 2006/07 *		15,429
April 2007	994	994
May 2007	1,182	2,176
June 2007	1,177	3,353
July 2007	1,007	4,360
August 2007	785	5,145
September 2007	1,249	6,394
October 2007	2,248	8,642
November 2007	1,301	9,943
December 2007	828	10,771
January 2008	893	11,664
February 2008	1,153	12,817

Credentials Awarded

Year-to-Date	Completed Industry Training Program	Challengers ⁽²⁾	Foundation ⁽³⁾	Total
Fiscal * 2004/05 as of March 31, 2005 ⁽¹⁾	1,928	450		2,378
Fiscal * 2005/06 as of March 31, 2006	2,369	530		2,899
Fiscal * 2006/07 as of March 31, 2007	2,153	1,398	3,580	7,131
Fiscal * 2007/08 as of February 29, 2008	2,977	1,891	2,544	7,412

* April 1 – March 31

(1) The number of credentials issued was re-stated effective March 31, 2005. The data element previously used to determine the monthly certificates issued was not a fixed date. The certificate issue date was selected as the most appropriate and constant measure.

(2) The term "Challengers" is being used to avoid potential confusion with Equivalency numbers issued to tradespersons deemed as "equivalent" to a certified tradesperson. Challengers credential count was amended in February 2007 to include credentials issued to challengers (including no exam/no Inter Provincial Standard Endorsement (IPSE) and no exam/with IPSE).

(3) Foundation Credentials - Fiscal 2006/07: Certificates of Completion printed from April 1, 2006 up to and including September 30, 2007 with an AIMS Issued Date prior to or on March 31, 2007. Fiscal 2007/2008: Certificates of Completion printed from April 1, 2007 to Year-to-Date less the number of Certificates of Completion printed on and after April 1, 2007 up to and including September 30, 2007 with an AIMS Issued Date prior to or on March 31, 2007.

Active Apprentices by Industry Training Program

As of February 29, 2008

Industry Training Program	Number of Active Trainees Registered 2008-FEB-29	Number of Active Ace It Trainees Registered 2008-FEB-29
AGRICULTURAL EQUIPMENT TECHNICIAN	3	-
AIRCRAFT MAINTENANCE TECHNICIAN	19	3
AIRCRAFT STRUCTURAL TECHNICIAN	39	13
ANTIQUE FURNITURE RESTORER & FINISHER	1	-
APPLIANCE SERVICE TECHNICIAN	81	-
ARBORICULTURIST (URBAN FORESTRY)	1	-
ARCHITECTURAL SHEET METAL WORKER	68	-
AUTO WHEEL ALIGN & BRAKE SERVICE TECH.	6	-
AUTOMATIC TRANSMISSION SERVICE TECH.	7	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	410	34
AUTOMOTIVE GLASS TECHNICIAN	54	-
AUTOMOTIVE MACHINIST	19	-
AUTOMOTIVE REFINISHING PREP. TECH.	174	26
AUTOMOTIVE REFINISHING TECHNICIAN	119	-
AUTOMOTIVE SERVICE TECHNICIAN	2,372	303
AUTOMOTIVE UPHOLSTERER	8	-
BAKER	191	24
BARBER	15	-
BRICKLAYER	228	8
BUILDING ENVELOPE TECHNICIAN	9	-
CARPENTER	6,528	513
CEMENT MASON	193	-
COMMERCIAL TRAILER MECHANIC	34	-
COMMERCIAL TRANS. VEHICLE MECHANIC	659	9
COMMUNICATION TECHNICIAN	105	-
COMMUNITY ANTENNA TV TECHNICIAN	36	-
CONSTRUCTION BOILERMAKER	109	-

Industry Training Program	Number of Active Trainees Registered 2008-FEB-29	Number of Active Ace It Trainees Registered 2008-FEB-29
CONSTRUCTION FORMWORK TECHNICIAN	15	-
COOK	2,008	477
COSMETOLOGIST	1,125	441
DAIRY PRODUCTION TECHNICIAN	101	-
DIESEL ENGINE MECHANIC	89	13
DIESEL FUEL INJECTION MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	329	1
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	57	-
DRYWALL FINISHER	61	-
ELECTRICIAN	6,249	168
ELECTRONICS COMMUNICATION TECHNICIAN	18	-
ELECTRONICS TECHNICIAN	6	-
ELECTRONICS TECHNICIAN (CONSUMER PROD.)	1	-
ELECTRO-PLATER	3	-
ELEVATOR MECHANIC	3	-
EMBALMER & FUNERAL DIRECTOR	34	-
FLOOR COVERING INSTALLER	126	-
FLORIST	4	-
FOOD AND BEVERAGE SERVER	1	-
FORKLIFT MECHANIC	4	-
FUNERAL DIRECTOR	6	-
GLAZIER	381	-
GRAPHIC ARTS-BOOKBINDER I	3	-
GRAPHIC ARTS-ELECTRONIC PREPRESS	1	-
GRAPHIC ARTS-LITHO PRESSPERSON	17	-
GRAPHIC ARTS-PRINTER	1	-
GRAPHIC ARTS-STRIPPER AND ASSEMBLER	1	-
HARDWOOD FLOORLAYER	26	-
HEAT & FROST INSULATOR	101	-
HEAVY DUTY EQUIPMENT MECHANIC	1,125	75

Industry Training Program	Number of Active Trainees Registered 2008-FEB-29	Number of Active Ace It Trainees Registered 2008-FEB-29
HEAVY EQUIPMENT OPERATOR	128	-
HYDRAULIC CRANE OPERATOR	1	-
HYDRAULIC SERVICE MECHANIC	13	-
INBOARD/OUTBOARD MECHANIC	74	-
INDUSTRIAL ELECTRICIAN	67	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	109	-
INDUSTRIAL INSTRUMENT MECHANIC	201	4
INDUSTRIAL WAREHOUSEPERSON	33	-
INFORMATION TECHNOLOGY SUPPORT ASSOCIATE	1	-
IRONWORKER	119	-
JEWELLER AND GOLDSMITH	2	-
JOINER	638	38
LANDSCAPE HORTICULTURIST	169	1
LOCKSMITH	9	-
LOG BUILDER	64	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	25	-
LUMBER MANUF. INDUSTRY - SAWFITTER	56	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	21	-
MACHINIST	482	40
MARINE ENGINE MECHANIC	14	-
MARINE REPAIR TECHNICIAN	96	1
MEATCUTTER	58	4
METAL FABRICATOR (FITTER)	573	52
METER TECHNICIAN	6	-
MILLWRIGHT	1,088	41
MOBILE CRANE OPERATOR (CONST. IND.)	62	-
MOTION PICTURE & THEATRE-GRIP	3	-
MOTION PICTURE & THEATRE-SET DRESSER	1	-
MOTION PICTURE-THIRD ASSISTANT DIRECTOR	2	-
MOTORCYCLE MECHANIC	55	-

Industry Training Program	Number of Active Trainees Registered 2008-FEB-29	Number of Active Ace It Trainees Registered 2008-FEB-29
MOULDER AND COREMAKER	2	-
OIL BURNER MECHANIC (RESIDENTIAL)	7	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	70	27
PAINTER AND DECORATOR	354	-
PARTSPERSON	64	6
PILEDRIVER AND BRIDGEWORKER	133	-
PLANERMILL MAINTENANCE TECHNICIAN 1	5	-
PLANERMILL MAINTENANCE TECHNICIAN 2	29	-
PLASTERER	9	-
PLUMBER	3,204	93
POWER LINE TECHNICIAN	206	-
PRODUCTION HORTICULTURIST	88	-
RAILWAY CAR TECHNICIAN	30	-
RECREATION VEHICLE SERVICE TECHNICIAN	99	3
REFRIGERATION MECHANIC	624	-
REINFORCING STEEL INSTALLER	132	-
RESIDENTIAL BUILDING MAINTENANCE WORKER	83	-
RESIDENTIAL CONSTRUCTION FRAMING TECH.	1,171	35
RESIDENTIAL STEEP ROOFER	13	-
RIG TECHNICIAN 1 *	362	-
ROOFER	557	-
SECURITY ALARM INSTALLER	82	-
SHEET METAL WORKER	1,014	1
SHIPWRIGHT	2	-
SIGN PAINTER	2	-
SPRINKLER SYSTEM INSTALLER	506	-
STEAMFITTER-PIPEFITTER	261	6
TELECONTROL TECHNOLOGIST	1	-
TILESETTER	48	2
TIRE REPAIRER	20	-

Industry Training Program	Number of Active Trainees Registered 2008-FEB-29	Number of Active Ace It Trainees Registered 2008-FEB-29
TOOL AND DIE MAKER	17	-
TRANSPORT REFRIGERATION MECHANIC	7	-
UPHOLSTERER	1	-
UTILITY ARBORIST	126	-
WALL & CEILING INSTALLER	289	26
WATER WELL DRILLER	3	-
WELDER -- LEVEL 'A'	825	282
WELDER -- LEVEL 'C'	338	2
WINDER ELECTRICIAN	28	-
YACHT BUILDER	1	-
Total	38,368	2,772

* Rig Technician 1 includes 362 registered in Alberta resident in BC.

New Apprentice Registrations by Industry Training Program

Fiscal* 2007/08 – Registered February 29, 2008

Industry Training Program	Number of New Trainees Registered (February 2008)	Number of New Ace It Trainees Registered (February 2008)
AGRICULTURAL EQUIPMENT TECHNICIAN	1	-
AIRCRAFT MAINTENANCE TECHNICIAN	1	-
ARCHITECTURAL SHEET METAL WORKER	1	-
AUTOMOTIVE COLLISION REPAIR TECHNICIAN	14	-
AUTOMOTIVE GLASS TECHNICIAN	1	-
AUTOMOTIVE REFINISHING PREP. TECH.	4	-
AUTOMOTIVE REFINISHING TECHNICIAN	5	-
AUTOMOTIVE SERVICE TECHNICIAN	56	-
AUTOMOTIVE UPHOLSTERER	1	-
BAKER	4	-
BRICKLAYER	7	-
CARPENTER	213	-
CEMENT MASON	10	-
COMMERCIAL TRAILER MECHANIC	3	-
COMMERCIAL TRANS. VEHICLE MECHANIC	20	-
COMMUNITY ANTENNA TV TECHNICIAN	3	-
CONSTRUCTION BOILERMAKER	12	-
COOK	60	-
COSMETOLOGIST	23	-
DAIRY PRODUCTION TECHNICIAN	6	-
DIESEL ENGINE MECHANIC	1	-
DOMESTIC/COMMERCIAL GASFITTER	32	-
DOMESTIC/RESID. CERT. HEATING TECHNICIAN	1	-
DRYWALL FINISHER	4	-
ELECTRICIAN	161	-
ELEVATOR MECHANIC	1	-
GLAZIER	11	-

Industry Training Program	Number of New Trainees Registered (February 2008)	Number of New Ace It Trainees Registered (February 2008)
HEAT & FROST INSULATOR	3	-
HEAVY DUTY EQUIPMENT MECHANIC	27	-
HEAVY EQUIPMENT OPERATOR	25	-
INDUSTRIAL ELECTRICIAN	2	-
INDUSTRIAL ENGINES & EQUIP. PARTSPERSON	4	-
INDUSTRIAL INSTRUMENT MECHANIC	3	-
IRONWORKER	11	-
JOINER	17	-
LANDSCAPE HORTICULTURIST	7	-
LOG BUILDER	3	-
LUMBER MANUF. IND.-CIRCULAR SAWFILER	1	-
LUMBER MANUF. INDUSTRY - SAWFITTER	1	-
LUMBER MANUF. INDUSTRY-BENCHPERSON	2	-
MACHINIST	8	-
MEATCUTTER	3	-
METAL FABRICATOR (FITTER)	14	-
MILLWRIGHT	28	-
MOTION PICTURE & THEATRE-GRIP	1	-
MOTORCYCLE MECHANIC	3	-
OUTDOOR POWER EQUIPMENT TECHNICIAN	1	-
PAINTER AND DECORATOR	21	-
PARTSPERSON	5	-
PILEDRIVER AND BRIDGEWORKER	4	-
PLASTERER	1	-
PLUMBER	124	-
POWER LINE TECHNICIAN	2	-
PRODUCTION HORTICULTURIST	2	-
RECREATION VEHICLE SERVICE TECHNICIAN	2	-
REFRIGERATION MECHANIC	10	-
RESIDENTIAL CONST. FRAMING TECHNICIAN	42	-

Industry Training Program	Number of New Trainees Registered (February 2008)	Number of New Ace It Trainees Registered (February 2008)
ROOFER	16	-
SECURITY ALARM INSTALLER	5	-
SHEET METAL WORKER	27	-
SPRINKLER SYSTEM INSTALLER	31	-
STEAMFITTER-PIPEFITTER	11	-
TIRE REPAIRER	3	-
UTILITY ARBORIST	2	-
WALL & CEILING INSTALLER	11	-
WELDER -- LEVEL 'A'	5	-
WELDER -- LEVEL 'C'	9	-
Total	1,153	-

* April 1 – March 31