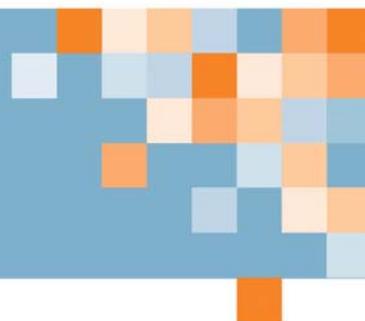




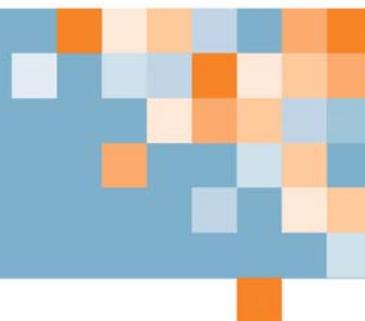
ITA Performance Measurement Report

Updated to March 31, 2019



Service Plan Performance Indicators – March 31, 2019

Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
Goal 1: Make Apprentices More Successful					
Number of Credentials Issued ⁽¹⁾ - Certificates of Qualification	7,640	7,756	7,240	8,752	7,291
Youth Program Participants ⁽²⁾	n/a	4,795	5,303	5,500	6,918
Reporting Apprenticeships ⁽³⁾	37,895	36,978	37,703	37,525	38,637
- Indigenous Peoples	2,127	2,296	2,570	2,493	2,806
- Women ⁽⁴⁾	3,919	3,595	3,527	3,675	3,683
Goal 2: Enable More Employers to Provide an Excellent Apprenticeship Experience					
Total Registered Sponsors ⁽⁵⁾	10,298	10,406	10,666	11,000	10,689
Value Employer Sponsors Place on Credential ⁽⁶⁾	78	80	80	80	81
Goal 3: Collaborate with Training Partners to Ensure the Best Training Experience for Apprentices					
Satisfaction with ITA Credentials ⁽⁶⁾					
- Employers & Sponsors	80%	80%	78%	80%	79%
- Credential Holders	83%	83%	84%	86%	85%
Goal 4: Deliver Innovation for Effective Apprenticeships					
Develop Performance Measures For Innovation and Technology	n/a	n/a	n/a	Performance measure developed with key stakeholders	Multi-year project with multi-year deliverables; consultation with key stakeholders complete



Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
Miscellaneous Measures					
ITA Funded Foundation Program Registrations ⁽⁷⁾	5,157	5,302	4,978	-	4,706
Continuation from Foundation to Apprenticeship ⁽⁸⁾	53%	47%	45%	-	50%
Capacity Utilization ⁽⁹⁾	91.3%	92.0%	89.0%	-	89.9%
Apprenticeship Completion Rate (Cohort 2012/13) ⁽¹⁰⁾	40%	44%	45%	-	43%
Apprenticeship training spaces purchased	20,287	20,133	20,829	-	21,061

Notes:

(1) ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on certificates of qualification, consistent with the methodology used in the February 2017 Service Plan.

(2) Youth Program Participants is a count of all students who registered in any youth trades program in this school year. If a student registers in two programs in one year (e.g. TRAIN and WORK), they are only counted once.

(3) Data Source: ITA Direct Access information system.

(4) Administrative changes to the Hairstylist program in 2016 have resulted in new registrations now counting as foundation registrations rather than apprenticeship, resulting in a reduction of approximately 200 women reporting apprenticeships.

(5) ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on Total Registered Sponsors, consistent with the methodology used in the February 2017 Service Plan.

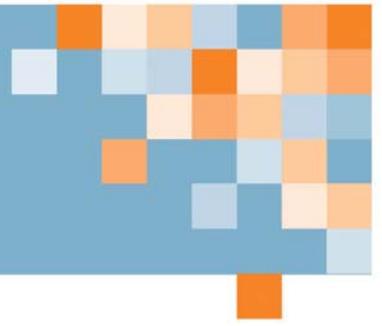
(6) Data Source: Since 2012/13 Sentis Market Research has been commissioned by ITA to conduct the survey for this performance measure (formerly called Sponsor Value Index). Data is collected by combined telephone and online surveys. Industry best practices and quality assurance methods are employed throughout the process. Survey analysis includes a margin of error in which the targets must fall.

(7) The number of Foundation Program students attending a course funded by ITA, including Youth Train in Trades students identified as attending post-secondary Foundation Programs.

(8) This measures the percentage of individuals who successfully complete a Foundation program and become an apprentice registered with the ITA 12 months from their Foundation credential achievement date. This includes results for ITA youth program participants from the Youth Train in Trades and Youth Work in Trades programs.

(9) A weighted average of both apprenticeship and foundation program post-secondary seat utilization, reflecting percent of ITA-funded seats filled by registered participants.

(10) Completion rate is a measure of the number of apprentices who have completed their program and obtained their Certificate of Qualification within 6 years of registration. The completion rate is calculated quarterly and then reported on a cumulative basis throughout the year.



New Apprenticeship Registrations ⁽¹⁾

	Year to Date Total
Fiscal 2015/16 *	13,240
Fiscal 2016/17 *	12,893
Fiscal 2017/18 *	13,160
Fiscal 2018/19 *	13,835

Credentials Awarded

Year-to-Date	Certificate of Qualification		Certificate of Completion	Total
	Completed Industry Training Program	Challengers	Foundation ⁽²⁾	
Fiscal * 2015/16 as of March 31, 2016	6,058	1,582	6,628	14,268
Fiscal * 2016/17 as of March 31, 2017	6,217	1,539	6,668	14,424
Fiscal * 2017/18 as of March 31, 2018	6,007	1,233	5,980	13,220
Fiscal * 2018/19 as of March 31, 2019	6,103	1,188	5,550	12,841

* APRIL 1 – MARCH 31

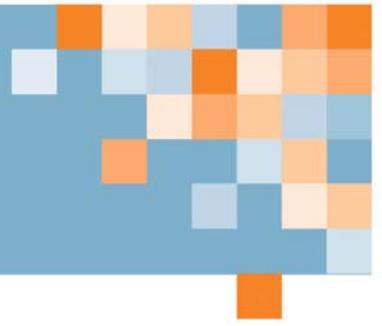
(1) ITA program revisions to Welder C (January 2014) and Hairstylist (April 2016), now categorize registrations as Foundation participants. ITA has improved its methodology (September 2015) to track youth participating in trades training programs and as a result, participants in the Youth Train in Trades (formerly ACE IT) program are no longer included in the Apprentice registrations count.

(2) Successful completers of Foundation Programs, from all designated Foundation Program providers, are issued a Certificate of Completion and receive credit towards an apprenticeship.

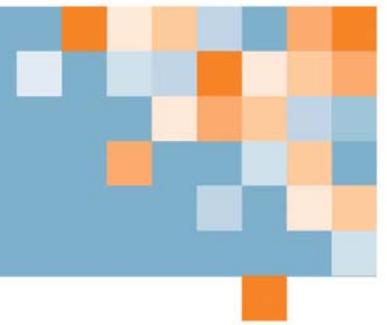


Reporting Apprenticeship Registrations by Industry Training Program As of March 31, 2019

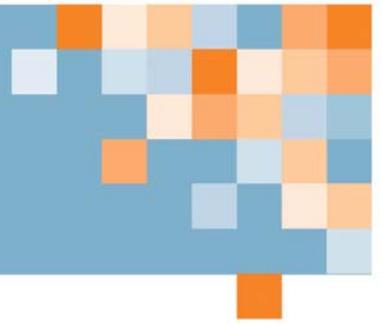
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Aircraft Maintenance Technician	154	4
Aircraft Structural Technician	52	-
Appliance Service Technician	54	-
Arborist Technician	33	-
Architectural Sheet Metal Worker	228	2
Asphalt Paving/Laydown Technician	42	-
Automotive Glass Technician	220	5
Automotive Painter (Automotive Refinishing Technician)	46	-
Automotive Refinishing Prep Technician	165	13
Automotive Service Technician	2,284	157
Baker	185	14
Boilermaker	74	-
Boom Truck Operator - Folding Boom unlimited tonnage	3	-
Boom Truck Operator - Stiff Boom unlimited tonnage	3	-
Bricklayer (Mason)	122	7
Cabinetmaker (Joiner)	302	31
Carpenter	5,636	411
Climbing Arborist	10	-
Concrete Finisher	98	3
Construction Craft Worker (Labourer)	221	-
Construction Electrician	7,716	292
Cook	3	-
Dairy Production Technician	116	109
Diesel Engine Mechanic	88	2
Domestic/Commercial Gasfitter (Class B)	371	12



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Drywall Finisher	85	6
Electric Motor System Technician (Winder Electrician)	23	-
Embalmer	3	-
Embalmer and Funeral Director	56	-
Floor Covering Installer	58	1
Funeral Director	19	-
Gasfitter (Class A)	21	-
Glazier	298	4
Hairstylist	523	120
Heavy Duty Equipment Technician	1,618	119
Heavy Equipment Operator	174	23
Inboard/Outboard Mechanic	8	-
Industrial Electrician	298	12
Industrial Mechanic (Millwright)	1,331	37
Instrumentation and Control Technician (Industrial Instrument Mechanic)	193	1
Insulator (Heat and Frost) (Heat & Frost Insulator)	230	2
Ironworker (Generalist)	179	5
Ironworker (Reinforcing)	101	3
Landscape Horticulturist	312	24
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	285	7
Locksmith	14	1
Machinist	366	36
Marine Engine Mechanic	1	-
Marine Mechanical Technician	60	2
Marine Service Technician	80	3
Meatcutter	115	30
Metal Fabricator (Fitter)	429	41
Mobile Crane Operator	82	-



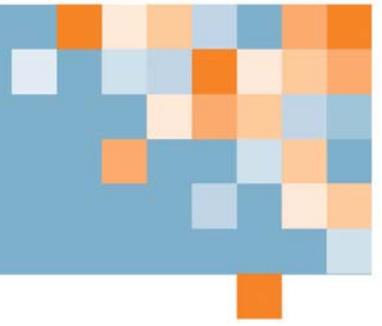
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Mobile Crane Operator - Hydraulic 80 tonnes and under	13	-
Mobile Crane Operator - Lattice Boom Friction Crane	11	-
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	429	28
Motorcycle Mechanic	106	13
Painter And Decorator	390	11
Parts and Warehousing Person 1	127	14
Partsperson	44	-
Piledriver And Bridgeworker	79	1
Plumber	3,603	148
Power Line Technician	165	1
Production Horticulturist	67	53
Professional Cook	2,467	322
Railway Car Technician	72	-
Recreation Vehicle Service Technician	88	2
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	1,194	35
Residential Building Maintenance Worker	39	-
Residential Steep Roofer	8	-
Rig Technician	120	-
Roofer (Roofer, Damp and Waterproofer)	547	40
Saw Filer	125	-
Security Systems Technician	117	1
Sheet Metal Worker	907	25
Sprinkler System Installer	377	7
Steamfitter-Pipefitter	486	5
Tilesetter	27	3
Tower Crane Operator	28	-
Transport Trailer Technician	33	5



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Truck and Transport Mechanic	783	33
Utility Arborist	144	9
Water Well Driller	3	-
Welder	850	107
Grand Total	38,637	2,402

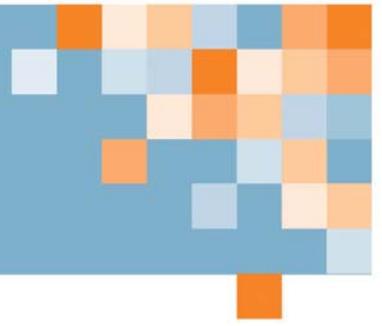
Note:

1. In August 2015, ITA has improved its methodology to track youth participating in trades training programs and as a result, future participants in the Youth Train in Trades (formerly ACE IT) program will no longer register as youth apprenticeships. Youth Train in Trades apprenticeships will be phased out and the Number of Active Youth Apprenticeships will continue to represent Youth Work in Trades (formerly SSA) apprenticeships.

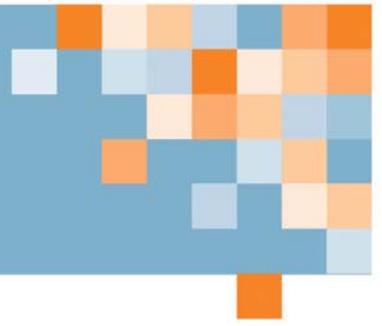


New Apprenticeship Registrations by Industry Training Program
Fiscal* 2018/19 – Registered March, 2019

Industry Training Program	Number of New Apprenticeships
Aircraft Maintenance Technician	4
Aircraft Structural Technician	2
Appliance Service Technician	2
Arborist Technician	1
Architectural Sheet Metal Worker	8
Asphalt Paving/Laydown Technician	1
Automotive Glass Technician	7
Automotive Painter (Automotive Refinishing Technician)	8
Automotive Refinishing Prep Technician	6
Automotive Service Technician	70
Baker	5
Boom Truck Operator - Stiff Boom unlimited tonnage	1
Cabinetmaker (Joiner)	9
Carpenter	173
Construction Craft Worker	1
Construction Electrician	214
Dairy Production Technician	4
Diesel Engine Mechanic	4
Domestic/Commercial Gasfitter (Class B)	11
Floor Covering Installer	2
Gasfitter (Class A)	2
Glazier	16
Hairstylist	25
Heavy Duty Equipment Technician	56



Industry Training Program	Number of New Apprenticeships
Heavy Equipment Operator	4
Industrial Electrician	5
Industrial Mechanic (Millwright)	36
Instrumentation and Control Technician (Industrial Instrument Mechanic)	7
Insulator (Heat and Frost) (Heat & Frost Insulator)	5
Ironworker (Generalist)	4
Ironworker (Reinforcing)	27
Landscape Horticulturist	2
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	24
Machinist	13
Marine Mechanical Technician	3
Marine Service Technician	2
Meatcutter	6
Metal Fabricator (Fitter)	9
Mobile Crane Operator	8
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	5
Motorcycle Mechanic	1
Painter And Decorator	17
Parts and Warehousing Person 1	7
Partsperson	7
Plumber	88
Power Line Technician	1
Professional Cook	116
Recreation Vehicle Service Technician	5
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	28
Residential Building Maintenance Worker	2
Roofer (Roofer, Damp and Waterproofer)	19



Industry Training Program	Number of New Apprenticeships
Saw Filer	2
Security Systems Technician	3
Sheet Metal Worker	11
Sprinkler System Installer	10
Steamfitter-Pipefitter	17
Transport Trailer Technician	1
Truck and Transport Mechanic	23
Utility Arborist	5
Welder	56
Grand Total	1,211

* April 1 – March 31