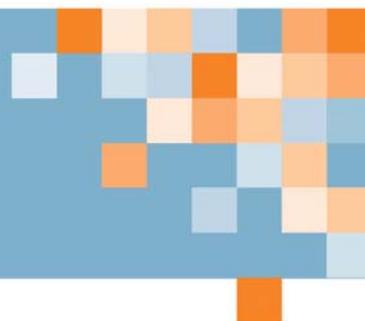


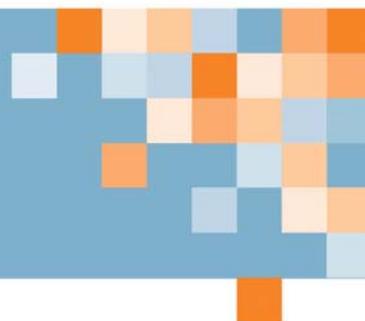
ITA Performance Measurement Report

Updated to February 28, 2019



Service Plan Performance Indicators – February 28, 2019

Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
Goal 1: Make Apprentices More Successful					
Number of Credentials Issued ⁽¹⁾ - Certificates of Qualification	7,640	7,756	7,240	8,752	6,623
Youth Program Participants ⁽²⁾	n/a	4,795	5,303	5,500	Reported July 2019
Reporting Apprenticeships ⁽³⁾	37,895	36,978	37,703	37,525	38,362
- Indigenous Peoples	2,127	2,296	2,570	2,493	2,680
- Women ⁽⁴⁾	3,919	3,595	3,527	3,675	3,551
Goal 2: Enable More Employers to Provide an Excellent Apprenticeship Experience					
Total Registered Sponsors ⁽⁵⁾	10,298	10,406	10,666	11,000	10,646
Value Employer Sponsors Place on Credential ⁽⁶⁾	78	80	80	80	Reported March 2019
Goal 3: Collaborate with Training Partners to Ensure the Best Training Experience for Apprentices					
Satisfaction with ITA Credentials ⁽⁶⁾					
- Employers & Sponsors	80%	80%	78%	80%	Reported March 2019
- Credential Holders	83%	83%	84%	86%	Reported March 2019
Goal 4: Deliver Innovation for Effective Apprenticeships					
Develop Performance Measures For Innovation and Technology	n/a	n/a	n/a	Performance Measure Identified for 2019/20	Reported March 2019



Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
Miscellaneous Measures					
ITA Funded Foundation Program Registrations ⁽⁷⁾	5,157	5,302	4,978	-	Reported March 2019
Continuation from Foundation to Apprenticeship ⁽⁸⁾	53%	47%	45%	-	48%
Capacity Utilization ⁽⁹⁾	91.3%	92.0%	89.0%	-	Reported March 2019
Apprenticeship Completion Rate (Cohort 2012/13) ⁽¹⁰⁾	40%	44%	45%	-	41%
Apprenticeship training spaces purchased	20,287	20,133	20,829	-	21,753

Notes:

(1) ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on certificates of qualification, consistent with the methodology used in the February 2017 Service Plan.

(2) Youth Program Participants is a count of all students who registered in any youth trades program in this school year. If a student registers in two programs in one year (e.g. TRAIN and WORK), they are only counted once.

(3) Data Source: ITA Direct Access information system.

(4) Administrative changes to the Hairstylist program in 2016 have resulted in new registrations now counting as foundation registrations rather than apprenticeship, resulting in a reduction of approximately 200 women reporting apprenticeships.

(5) ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on Total Registered Sponsors, consistent with the methodology used in the February 2017 Service Plan.

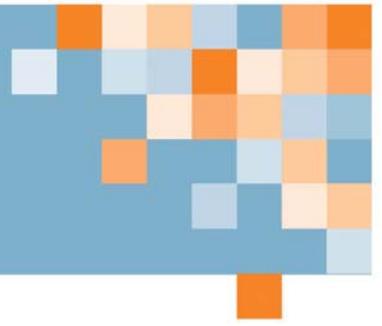
(6) Data Source: Since 2012/13 Sentis Market Research has been commissioned by ITA to conduct the survey for this performance measure (formerly called Sponsor Value Index). Data is collected by combined telephone and online surveys. Industry best practices and quality assurance methods are employed throughout the process. Survey analysis includes a margin of error in which the targets must fall.

(7) The number of Foundation Program students attending a course funded by ITA, including Youth Train in Trades students identified as attending post-secondary Foundation Programs.

(8) This measures the percentage of individuals who successfully complete a Foundation program and become an apprentice registered with the ITA 12 months from their Foundation credential achievement date. This includes results for ITA youth program participants from the Youth Train in Trades and Youth Work in Trades programs.

(9) A weighted average of both apprenticeship and foundation program post-secondary seat utilization, reflecting percent of ITA-funded seats filled by registered participants.

(10) Completion rate is a measure of the number of apprentices who have completed their program and obtained their Certificate of Qualification within 6 years of registration. The completion rate is calculated quarterly and then reported on a cumulative basis throughout the year.



New Apprenticeship Registrations ⁽¹⁾

	Year to Date Total
Fiscal 2015/16 *	13,240
Fiscal 2016/17 *	12,893
Fiscal 2017/18 *	13,160
Fiscal 2018/19 *	12,627

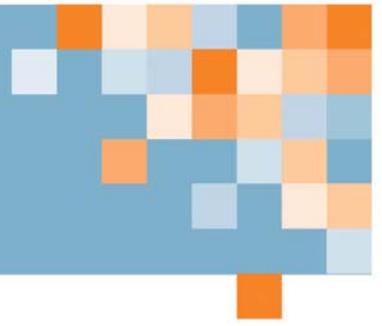
Credentials Awarded

Year-to-Date	Certificate of Qualification		Certificate of Completion	Total
	Completed Industry Training Program	Challengers	Foundation ⁽²⁾	
Fiscal * 2015/16 as of March 31, 2016	6,058	1,582	6,628	14,268
Fiscal * 2016/17 as of March 31, 2017	6,217	1,539	6,668	14,424
Fiscal * 2017/18 as of March 31, 2018	6,007	1,233	5,980	13,220
Fiscal * 2018/19 as of February 28, 2019	5,557	1,066	4,881	11,504

* APRIL 1 – MARCH 31

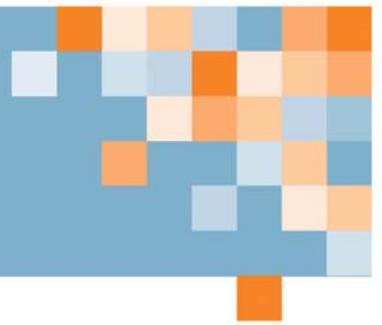
(1) ITA program revisions to Welder C (January 2014) and Hairstylist (April 2016), now categorize registrations as Foundation participants. ITA has improved its methodology (September 2015) to track youth participating in trades training programs and as a result, participants in the Youth Train in Trades (formerly ACE IT) program are no longer included in the Apprentice registrations count.

(2) Successful completers of Foundation Programs, from all designated Foundation Program providers, are issued a Certificate of Completion and receive credit towards an apprenticeship.

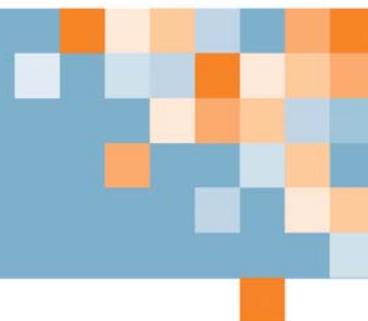


Reporting Apprenticeship Registrations by Industry Training Program As of February 28, 2019

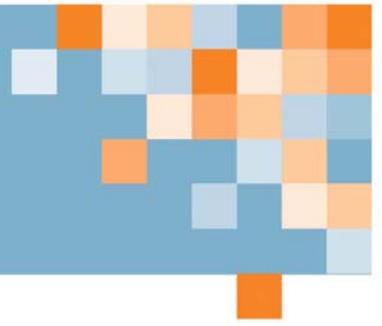
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Aircraft Maintenance Technician	156	4
Aircraft Structural Technician	51	-
Appliance Service Technician	52	-
Arborist Technician	36	-
Architectural Sheet Metal Worker	227	2
Asphalt Paving/Laydown Technician	45	-
Automotive Glass Technician	217	5
Automotive Painter (Automotive Refinishing Technician)	38	-
Automotive Refinishing Prep Technician	173	12
Automotive Service Technician	2,276	147
Baker	180	13
Boilermaker	71	-
Boom Truck Operator - Folding Boom unlimited tonnage	4	-
Boom Truck Operator - Stiff Boom unlimited tonnage	2	-
Bricklayer (Mason)	126	9
Cabinetmaker (Joiner)	304	31
Carpenter	5,550	397
Climbing Arborist	11	-
Concrete Finisher	108	3
Construction Craft Worker (Labourer)	224	-
Construction Electrician	7,599	290
Cook	5	-
Dairy Production Technician	111	104
Diesel Engine Mechanic	84	2
Domestic/Commercial Gasfitter (Class B)	377	12



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Drywall Finisher	85	7
Electric Motor System Technician (Winder Electrician)	23	-
Embalmer	3	-
Embalmer and Funeral Director	58	-
Floor Covering Installer	58	2
Funeral Director	19	-
Gasfitter (Class A)	20	-
Glazier	289	4
Hairstylist	522	114
Heavy Duty Equipment Technician	1,602	114
Heavy Equipment Operator	173	22
Inboard/Outboard Mechanic	9	-
Industrial Electrician	303	11
Industrial Mechanic (Millwright)	1,325	39
Instrumentation and Control Technician (Industrial Instrument Mechanic)	192	1
Insulator (Heat and Frost) (Heat & Frost Insulator)	224	2
Ironworker (Generalist)	177	5
Ironworker (Reinforcing)	76	3
Landscape Horticulturist	314	25
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	258	5
Locksmith	14	1
Machinist	363	35
Marine Engine Mechanic	1	-
Marine Mechanical Technician	55	2
Marine Service Technician	85	3
Meatcutter	117	31
Metal Fabricator (Fitter)	429	39
Mobile Crane Operator	75	-



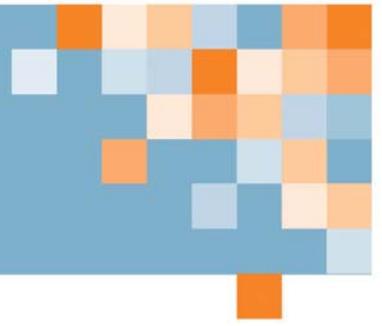
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Mobile Crane Operator - Hydraulic 80 tonnes and under	17	-
Mobile Crane Operator - Lattice Boom Friction Crane	11	-
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	436	28
Motorcycle Mechanic	107	13
Painter And Decorator	387	10
Parts and Warehousing Person 1	124	14
Partsperson	39	-
Piledriver And Bridgeworker	78	1
Plumber	3,582	149
Power Line Technician	165	1
Production Horticulturist	70	54
Professional Cook	2,478	316
Railway Car Technician	77	-
Recreation Vehicle Service Technician	85	1
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	1,192	34
Residential Building Maintenance Worker	40	-
Residential Steep Roofer	9	-
Rig Technician	126	-
Roofer (Roofer, Damp and Waterproof)	556	42
Saw Filer	126	-
Security Systems Technician	119	1
Sheet Metal Worker	912	24
Sprinkler System Installer	370	7
Steamfitter-Pipefitter	485	4
Tilesetter	26	3
Tower Crane Operator	30	-
Transport Trailer Technician	36	5



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships ¹
Truck and Transport Mechanic	775	32
Utility Arborist	147	9
Water Well Driller	3	-
Welder	858	108
Grand Total	38,362	2,352

Note:

1. In August 2015, ITA has improved its methodology to track youth participating in trades training programs and as a result, future participants in the Youth Train in Trades (formerly ACE IT) program will no longer register as youth apprenticeships. Youth Train in Trades apprenticeships will be phased out and the Number of Active Youth Apprenticeships will continue to represent Youth Work in Trades (formerly SSA) apprenticeships.

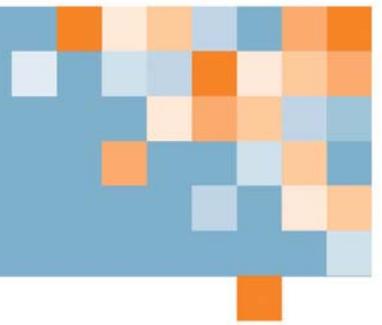


New Apprenticeship Registrations by Industry Training Program
Fiscal* 2018/19 – Registered February, 2019

Industry Training Program	Number of New Apprenticeships
Aircraft Maintenance Technician	5
Aircraft Structural Technician	2
Appliance Service Technician	2
Arborist Technician	4
Architectural Sheet Metal Worker	7
Asphalt Paving/Laydown Technician	7
Automotive Glass Technician	6
Automotive Painter (Automotive Refinishing Technician)	1
Automotive Refinishing Prep Technician	7
Automotive Service Technician	47
Baker	6
Bricklayer (Mason)	5
Cabinetmaker (Joiner)	12
Carpenter	130
Concrete Finisher (Cement Mason)	1
Construction Craft Worker	13
Construction Electrician	143
Dairy Production Technician	3
Diesel Engine Mechanic	2
Domestic/Commercial Gasfitter (Class B)	8
Drywall Finisher	7
Gasfitter (Class A)	1
Glazier	7
Hairstylist	25



Industry Training Program	Number of New Apprenticeships
Heavy Duty Equipment Technician	48
Heavy Equipment Operator	26
Industrial Electrician	6
Industrial Mechanic (Millwright)	34
Instrumentation and Control Technician (Industrial Instrument Mechanic)	4
Insulator (Heat and Frost) (Heat & Frost Insulator)	3
Ironworker (Generalist)	6
Ironworker (Reinforcing)	33
Landscape Horticulturist	7
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	3
Locksmith	1
Machinist	12
Marine Mechanical Technician	2
Marine Service Technician	3
Meatcutter	2
Metal Fabricator (Fitter)	8
Mobile Crane Operator	1
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	10
Motorcycle Mechanic	1
Painter And Decorator	5
Parts and Warehousing Person 1	10
Partsperson	7
Piledriver And Bridgeworker	2
Plumber	58
Power Line Technician	9
Professional Cook	126
Recreation Vehicle Service Technician	1
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	18



Industry Training Program	Number of New Apprenticeships
Residential Building Maintenance Worker	8
Roofer (Roofer, Damp and Waterproofer)	26
Saw Filer	3
Security Systems Technician	8
Sheet Metal Worker	38
Sprinkler System Installer	13
Steamfitter-Pipefitter	12
Tiler	3
Tower Crane Operator	1
Transport Trailer Technician	1
Truck and Transport Mechanic	17
Utility Arborist	5
Welder	39
Grand Total	1,071

* April 1 – March 31