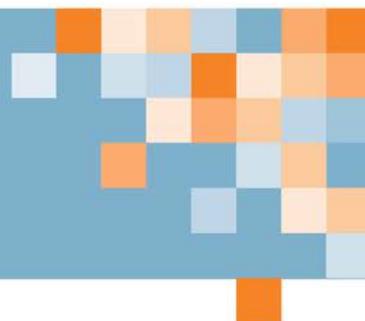


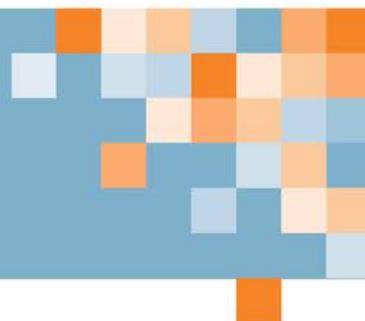
# ITA Performance Measurement Report

Updated to September 30, 2018



## Service Plan Performance Indicators – September 30, 2018

Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
<b>Goal 1: Make Apprentices More Successful</b>					
Number of Credentials Issued <sup>(1)</sup> - Certificates of Qualification	7,640	7,756	7,240	8,752	3,828
Youth Program Participants <sup>(2)</sup>	n/a	4,795	5,303	5,500	Reported July 2019
Reporting Apprenticeships <sup>(3)</sup>	37,895	36,978	37,703	37,525	37,879
- Indigenous Peoples	2,127	2,296	2,570	2,493	2,654
- Women <sup>(4)</sup>	3,919	3,595	3,527	3,675	3,489
<b>Goal 2: Enable More Employers to Provide an Excellent Apprenticeship Experience</b>					
Total Registered Sponsors <sup>(5)</sup>	10,298	10,406	10,666	11,000	10,514
Value Employer Sponsors Place on Credential <sup>(6)</sup>	78	80	80	80	Reported March 2019
<b>Goal 3: Collaborate with Training Partners to Ensure the Best Training Experience for Apprentices</b>					
Satisfaction with ITA Credentials <sup>(6)</sup>					
- Employers & Sponsors	80%	80%	78%	80%	Reported March 2019
- Credential Holders	83%	83%	84%	86%	Reported March 2019
<b>Goal 4: Deliver Innovation for Effective Apprenticeships</b>					
Develop Performance Measures For Innovation and Technology	n/a	n/a	n/a	Performance Measure Identified for 2019/20	Reported March 2019



Measure	2015/16 Results	2016/17 Results	2017/18 Results	2018/19 Service Plan Target	2018/19 YTD Results
<b>Miscellaneous Measures</b>					
ITA Funded Foundation Program Registrations <sup>(7)</sup>	5,157	5,302	4,415	-	Reported March 2019
Continuation from Foundation to Apprenticeship <sup>(8)</sup>	53%	47%	45%	-	47%
Capacity Utilization <sup>(9)</sup>	91.3%	92.0%	89.0%	-	Reported March 2019
Apprenticeship Completion Rate (Cohort 2012/13) <sup>(10)</sup>	40%	44%	45%	-	43%
Apprenticeship training spaces purchased	20,287	20,133	20,829	-	21,076

**Notes:**

**(1)** ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on certificates of qualification, consistent with the methodology used in the February 2017 Service Plan.

**(2)** Youth Program Participants is a count of all students who registered in any youth trades program in this school year. If a student registers in two programs in one year (e.g. TRAIN and WORK), they are only counted once.

**(3)** Data Source: ITA Direct Access information system.

**(4)** Administrative changes to the Hairstylist program in 2016 have resulted in new registrations now counting as foundation registrations rather than apprenticeship, resulting in a reduction of approximately 200 women reporting apprenticeships.

**(5)** ITA will develop a performance management and reporting framework in 2018/19. While new measures are being developed as part of the framework, this performance measure will be based on Total Registered Sponsors, consistent with the methodology used in the February 2017 Service Plan.

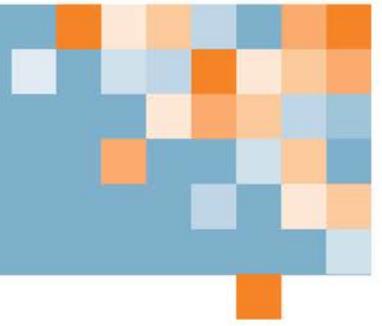
**(6)** Data Source: Since 2012/13 Sentis Market Research has been commissioned by ITA to conduct the survey for this performance measure (formerly called Sponsor Value Index). Data is collected by combined telephone and online surveys. Industry best practices and quality assurance methods are employed throughout the process. Survey analysis includes a margin of error in which the targets must fall.

**(7)** The number of Foundation Program students attending a course funded by ITA, excluding Youth Train in Trades students identified as attending post-secondary Foundation Programs.

**(8)** This measures the percentage of individuals who successfully complete a Foundation program and become an apprentice registered with the ITA 12 months from their Foundation credential achievement date. This includes results for ITA youth program participants from the Youth Train in Trades and Youth Work in Trades programs.

**(9)** A weighted average of both apprenticeship and foundation program post-secondary seat utilization, reflecting percent of ITA-funded seats filled by registered participants.

**(10)** Completion rate is a measure of the number of apprentices who have completed their program and obtained their Certificate of Qualification within 6 years of registration. The completion rate is calculated quarterly and then reported on a cumulative basis throughout the year.



### New Apprenticeship Registrations <sup>(1)</sup>

	Year to Date Total
Fiscal 2015/16 *	13,240
Fiscal 2016/17 *	12,893
Fiscal 2017/18 *	13,160
Fiscal 2018/19 *	6,946

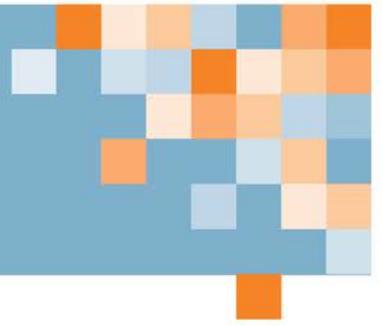
### Credentials Awarded

Year-to-Date	Certificate of Qualification		Certificate of Completion	Total
	Completed Industry Training Program	Challengers	Foundation <sup>(2)</sup>	
Fiscal * 2015/16 as of March 31, 2016	6,058	1,582	6,628	14,268
Fiscal * 2016/17 as of March 31, 2017	6,217	1,539	6,668	14,424
Fiscal * 2017/18 as of March 31, 2018	6,007	1,233	5,980	13,220
Fiscal * 2018/19 as of September 30, 2018	3,188	640	3,411	7,239

\* APRIL 1 – MARCH 31

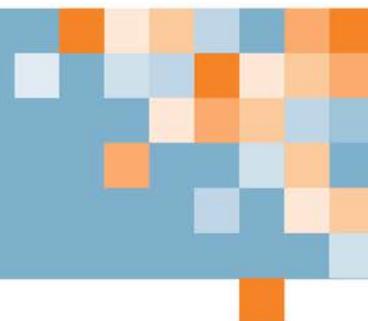
(1) ITA program revisions to Welder C (January 2014) and Hairstylist (April 2016), now categorize registrations as Foundation participants. ITA has improved its methodology (September 2015) to track youth participating in trades training programs and as a result, participants in the Youth Train in Trades (formerly ACE IT) program are no longer included in the Apprentice registrations count.

(2) Successful completers of Foundation Programs, from all designated Foundation Program providers, are issued a Certificate of Completion and receive credit towards an apprenticeship.

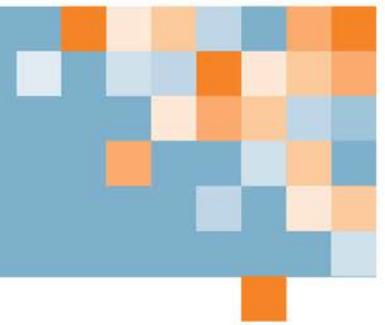


## Reporting Apprenticeship Registrations by Industry Training Program As of September 30, 2018

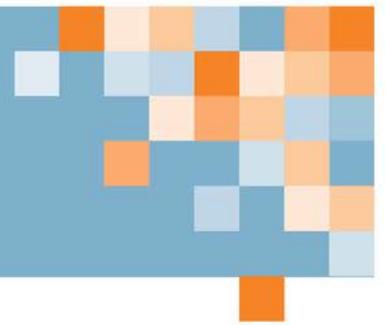
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships <sup>1</sup>
Aircraft Maintenance Technician	131	3
Aircraft Structural Technician	46	-
Appliance Service Technician	58	1
Arborist Technician	26	-
Architectural Sheet Metal Worker	226	3
Asphalt Paving/Laydown Technician	23	-
Automotive Glass Technician	207	4
Automotive Painter (Automotive Refinishing Technician)	44	-
Automotive Refinishing Prep Technician	172	13
Automotive Service Technician	2,427	189
Baker	177	15
Boilermaker	67	-
Boom Truck Operator - Folding Boom unlimited tonnage	3	-
Bricklayer (Mason)	114	15
Cabinetmaker (Joiner)	323	32
Carpenter	5,401	427
Climbing Arborist	12	-
Concrete Finisher	92	3
Construction Craft Worker (Labourer)	247	-
Construction Electrician	7,570	335
Cook	13	-
Dairy Production Technician	115	110
Diesel Engine Mechanic	73	2
Domestic/Commercial Gasfitter (Class B)	372	11
Drywall Finisher	80	7



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships <sup>1</sup>
Electric Motor System Technician (Winder Electrician)	28	-
Embalmer	4	-
Embalmer and Funeral Director	72	-
Floor Covering Installer	57	4
Funeral Director	23	-
Gasfitter (Class A)	24	-
Glazier	284	5
Hairstylist	511	135
Heavy Duty Equipment Technician	1,481	110
Heavy Equipment Operator	176	25
Inboard/Outboard Mechanic	10	-
Industrial Electrician	292	11
Industrial Mechanic (Millwright)	1,260	42
Instrumentation and Control Technician (Industrial Instrument Mechanic)	202	1
Insulator (Heat and Frost) (Heat & Frost Insulator)	223	2
Ironworker (Generalist)	175	5
Ironworker (Reinforcing)	44	3
Landscape Horticulturist	282	20
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	231	5
Locksmith	17	1
Machinist	333	34
Marine Engine Mechanic	1	-
Marine Mechanical Technician	53	4
Marine Service Technician	92	4
Meatcutter	117	30
Metal Fabricator (Fitter)	437	38
Mobile Crane Operator	76	-
Mobile Crane Operator - Hydraulic 80 tonnes and under	19	-



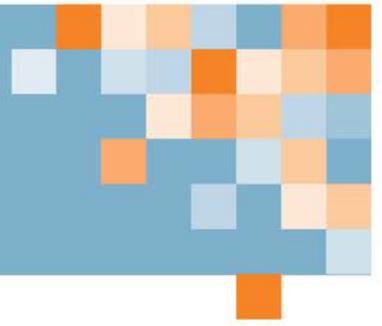
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships <sup>1</sup>
Mobile Crane Operator - Lattice Boom Friction Crane	14	-
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	429	39
Motorcycle Mechanic	103	10
Painter And Decorator	408	12
Parts and Warehousing Person 1	117	15
Partsperson	45	-
Piledriver And Bridgeworker	69	1
Plumber	3,574	161
Power Line Technician	155	1
Production Horticulturist	75	61
Professional Cook	2,487	327
Railway Car Technician	97	-
Recreation Vehicle Service Technician	82	3
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	1,143	33
Residential Building Maintenance Worker	13	-
Residential Steep Roofer	9	-
Rig Technician	144	-
Roofer (Roofer, Damp and Waterproof)	560	45
Saw Filer	127	-
Security Systems Technician	114	1
Sheet Metal Worker	829	30
Sprinkler System Installer	358	7
Steamfitter-Pipefitter	492	6
Tilesetter	22	3
Tool and Die Maker	1	-
Tower Crane Operator	39	-
Transport Trailer Technician	35	3



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Work in Trades Apprenticeships <sup>1</sup>
Truck and Transport Mechanic	768	45
Utility Arborist	145	8
Water Well Driller	3	2
Welder	879	115
<b>Grand Total</b>	<b>37,879</b>	<b>2,577</b>

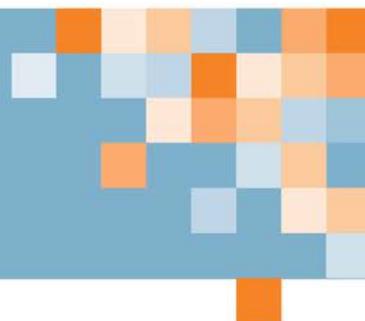
**Note:**

1. In August 2015, ITA has improved its methodology to track youth participating in trades training programs and as a result, future participants in the Youth Train in Trades (formerly ACE IT) program will no longer register as youth apprenticeships. Youth Train in Trades apprenticeships will be phased out and the Number of Active Youth Apprenticeships will continue to represent Youth Work in Trades (formerly SSA) apprenticeships.

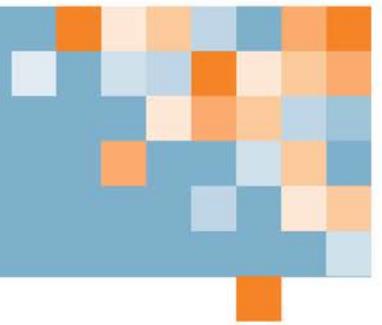


New Apprenticeship Registrations by Industry Training Program  
Fiscal\* 2018/19 – Registered September, 2018

Industry Training Program	Number of New Apprenticeships
Aircraft Maintenance Technician	3
Arborist Technician	2
Architectural Sheet Metal Worker	9
Automotive Glass Technician	17
Automotive Painter (Automotive Refinishing Technician)	4
Automotive Refinishing Prep Technician	7
Automotive Service Technician	61
Baker	3
Boilermaker	1
Boom Truck Operator - Folding Boom unlimited tonnage	2
Bricklayer (Mason)	1
Cabinetmaker (Joiner)	5
Carpenter	146
Climbing Arborist	1
Concrete Finisher (Cement Mason)	4
Construction Electrician	174
Cook	8
Dairy Production Technician	4
Diesel Engine Mechanic	2
Domestic/Commercial Gasfitter (Class B)	9
Drywall Finisher	1
Embalmer	2
Funeral Director	1
Glazier	9



Industry Training Program	Number of New Apprenticeships
Hairstylist	19
Heavy Duty Equipment Technician	38
Heavy Equipment Operator	28
Industrial Electrician	10
Industrial Mechanic (Millwright)	22
Instrumentation and Control Technician (Industrial Instrument Mechanic)	7
Insulator (Heat and Frost) (Heat & Frost Insulator)	3
Ironworker (Generalist)	4
Landscape Horticulturist	11
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	15
Machinist	6
Marine Mechanical Technician	1
Marine Service Technician	5
Meatcutter	3
Metal Fabricator (Fitter)	11
Mobile Crane Operator - Hydraulic 80 tonnes and under	3
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	8
Motorcycle Mechanic	5
Painter And Decorator	14
Parts and Warehousing Person 1	7
Partsperson	4
Piledriver And Bridgeworker	2
Plumber	84
Professional Cook	220
Recreation Vehicle Service Technician	5
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	35
Rig Technician	2
Roofer (Roofer, Damp and Waterproofer)	15



Industry Training Program	Number of New Apprenticeships
Saw Filer	7
Security Systems Technician	3
Sheet Metal Worker	22
Sprinkler System Installer	16
Steamfitter-Pipefitter	7
Tiler	3
Tower Crane Operator	1
Transport Trailer Technician	2
Truck and Transport Mechanic	18
Utility Arborist	9
Welder	42
<b>Grand Total</b>	<b>1,193</b>

\* April 1 – March 31