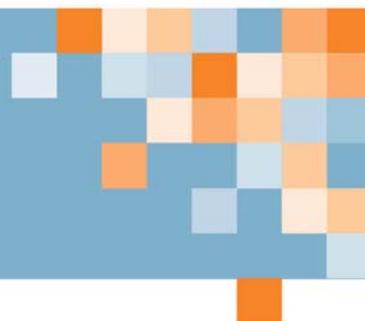




# ITA Performance Measurement Report

Updated to March 31, 2015



## Service Plan Performance Indicators – March 31, 2015

Measure	Baseline	2011/12 Results	2012/13 Results	2013/14 Results	2014/15 Service Plan Target	2014/15 YTD Results
<b>Goal 1: Effectively represent the voice of Industry within the BC skills training system</b>						
Satisfaction with ITA representation of Industry <sup>(1)</sup>		n/a	n/a	n/a	-	-
<b>Goal 2: ITA credentials (e.g. Certificates of Qualification) are valued by industry and individuals, and align with the economic needs of BC</b>						
Certificates of Qualification Issued	2,378	8,750	8,042	7,059	8,000	7,514
ITA investment per Credential Issued <sup>(2)</sup>	-	\$11,804	\$13,190	\$15,494	\$12,057	\$13,962
Satisfaction with ITA Credentials <sup>(3)</sup>						
- Employers	78	n/a	78	77	80	79
- Credential holders	86	n/a	86	84	86	85
<b>Goal 3: Skills recognition and training pathways to ITA credentials are effective and meet the needs of industry</b>						
Total Registered Sponsors <sup>(4)</sup>	6,740	9,412	9,188	9,548	9,500	9,958
Sponsor Value Index <sup>(5)</sup>	76	n/a	76	77	78	77
Continuation from Foundation to Apprenticeship <sup>(6)</sup>	-	45%	51%	54%	53%	57%
Capacity Utilization <sup>(7)</sup>	-	87.8%	89.6%	90.5%	88.0%	90.2%
Total Registered Participants:	14,676	38,222	38,633	41,283	-	43,370
- Adult Participants	13,815	31,190	31,703	33,487	-	34,934
- Youth Participants <sup>(8)</sup>	861	3,407	3,338	4,247	-	4,497
- Foundation Participants	n/a	3,625	3,592	3,549	-	3,939



Measure	Baseline	2011/12 Results	2012/13 Results	2013/14 Results	2014/15 Service Plan Target	2014/15 YTD Results
Apprenticeship Completion Rate (Cohort 2008/09) <sup>(9)</sup>	n/a	37%	33%	33%	-	33%
Foundation Certificates of Completion Awarded	-	4,609	4,948	5,166	-	6,136
Apprenticeship training spaces purchased	18,098	21,382	20,211	20,876	-	21,094

**Notes:**

(1) The independent review, *The Industry Training Authority and Trades Training in B.C.: Recalibrating for High Performance* (2014), recommended that ITA re-focus its industry engagement framework. As a result, this measure is no longer reflective of industry satisfaction and ITA will work with industry sector advisory groups to develop appropriate industry engagement measures.

(2) Consists of total annual expenditures divided by Certificate of Qualifications issued during the fiscal year. It indicates annual resource-use efficiency.

(3) An indication of the value attached to the primary system outcome by its two customer groups. Survey based measurement on a 100-point index.

(4) The number of employers or organizations acting in the role of apprentice-sponsor.

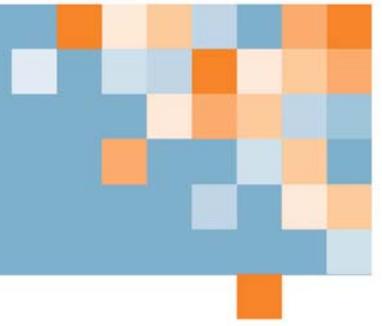
(5) An indication of the value attached to apprenticeship and sponsorship outcomes by sponsors of apprentices. Survey based measurement on a 100-point index.

(6) This measure is based on continuation by participants in Foundation programs.

(7) A weighted average of both apprenticeship and foundation program post-secondary seat utilization, reflecting percent of ITA-funded seats filled by registered participants.

(8) Secondary School Apprenticeship program registration rule was changed in January 2014 to comply with the province's definition: students are considered to be youth up to the end of the current school year in which they turn 19 years old. Prior year results have not been restated.

(9) Completion rate is a measure of the number of apprentices who have completed their program and obtained their Certificate of Qualification within 6 years of registration. The completion rate is calculated quarterly and then reported on a cumulative basis throughout the year.



## New Apprentice Registrations

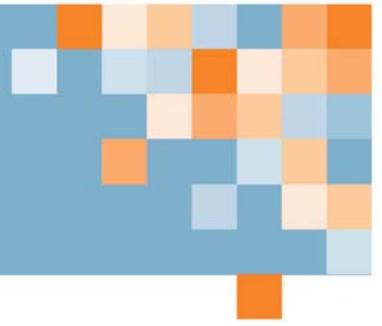
	Month Total	Year to Date Total
Fiscal 2011/12 *		14,918
Fiscal 2012/13 *		15,461
Fiscal 2013/14 *		15,482
April 2014	1,037	1,037
May 2014	1,143	2,180
June 2014	1,015	3,195
July 2014	1,078	4,273
August 2014	827	5,100
September 2014	1,635	6,735
October 2014	1,806	8,541
November 2014	1,400	9,941
December 2014	952	10,893
January 2015	1,284	12,177
February 2015	2,176	14,353
March 2015	1,295	15,648

## Credentials Awarded

Year-to-Date	Certificate of Qualification		Certificate of Completion	Total
	Completed Industry Training Program	Challengers	Foundation <sup>(1)</sup>	
Fiscal * 2011/12 as of March 31, 2012	7,234	1,516	4,609	13,359
Fiscal * 2012/13 as of March 31, 2013	6,620	1,422	4,948	12,990
Fiscal * 2013/14 as of March 31, 2014	5,845	1,214	5,166	12,225
Fiscal * 2014/15 as of March 31, 2015	6,181	1,333	6,136	13,650

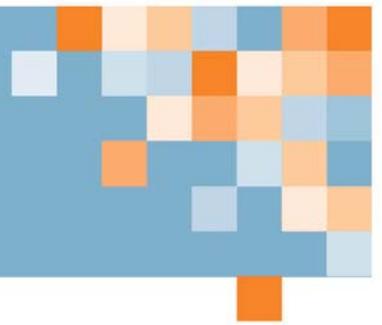
\* APRIL 1 – MARCH 31

(1) Successful completers of Foundation Programs are issued a Certificate of Completion and receive credit towards an apprenticeship.

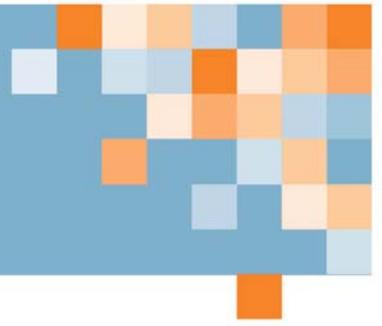


## Active Apprenticeships by Industry Training Program As of March 31, 2015

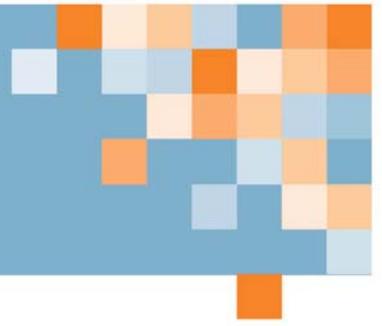
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Apprenticeships <sup>1</sup>
Aircraft Maintenance Technician	195	13
Aircraft Structural Technician	94	-
Appliance Service Technician	77	1
Arborist Technician	33	-
Architectural Sheet Metal Worker	252	2
Asphalt Paving/Laydown Technician	29	-
Automotive Glass Technician	94	5
Automotive Painter (Automotive Refinishing Technician)	44	-
Automotive Refinishing Prep Technician	186	37
Automotive Service Technician	2,323	469
Baker	177	37
Boilermaker (Construction Boilermaker)	128	-
Boom Truck Operator - Stiff Boom unlimited tonnage	11	-
Bricklayer (Mason)	180	23
Cabinetmaker (Joiner)	328	42
Carpenter	4,605	670
Climbing Arborist	6	-
Community Antenna TV Technician	2	-
Concrete Finisher (Cement Mason)	154	6
Construction Craft Worker	159	33
Construction Electrician (Electrician)	7,429	543
Cook	10	-
Dairy Production Technician	131	121
Dairy Production Technician 2	1	-
Diesel Engine Mechanic	103	22



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Apprenticeships <sup>1</sup>
Domestic/Commercial Gasfitter (Class B)	243	4
Drywall Finisher	52	11
Electric Motor System Technician (Winder Electrician)	33	-
Embalmer	3	-
Embalmer and Funeral Director	32	-
Floor Covering Installer	52	5
Funeral Director	9	-
Gasfitter (Class A)	36	-
Glazier	300	9
Hairstylist (Cosmetologist)	1,250	390
Heating Technician	25	2
Heavy Duty Equipment Technician	1,581	203
Heavy Equipment Operator	492	11
Inboard/Outboard Mechanic	45	7
Industrial Electrician	193	-
Industrial Mechanic (Millwright)	1,367	86
Instrumentation and Control Technician (Industrial Instrument Mechanic)	382	10
Insulator (Heat and Frost) (Heat & Frost Insulator)	180	-
Ironworker (Generalist)	243	4
Ironworker (Reinforcing)	73	-
Landscape Horticulturist	285	25
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	197	4
Locksmith	24	1
Log Builder	1	1
Machinist	353	25
Marine Fitter	14	-
Marine Mechanical Technician	18	-
Marine Service Technician	68	5



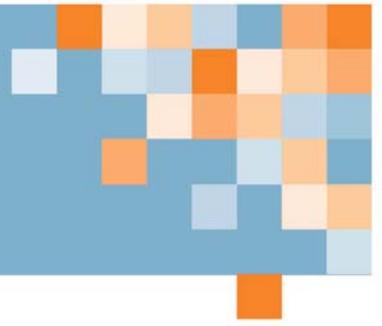
Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Apprenticeships <sup>1</sup>
Meatcutter	111	27
Metal Fabricator (Fitter)	564	82
Mobile Crane Operator - Hydraulic 80 tonnes and under	39	-
Mobile Crane Operator - Hydraulic unlimited tonnage	18	-
Mobile Crane Operator - Lattice Boom Friction Crane	109	-
Mobile Crane Operator - Lattice Boom Hydraulic Crane	11	-
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	331	44
Motorcycle Mechanic	86	16
Oil Heat System Technician	1	-
Painter And Decorator	392	18
Parts and Warehousing Person 1	95	11
Partsperson	76	-
Petroleum Equipment Installer	6	-
Petroleum Equipment Service Technician	14	-
Piledriver And Bridgeworker	107	1
Planermill Maintenance Technician 2	1	-
Plumber	2,970	280
Power Line Technician	295	-
Production Horticulturist	96	77
Professional Cook	3,032	568
Railway Car Technician	81	-
Recreation Vehicle Service Technician	60	3
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	870	29
Residential Building Maintenance Worker	16	4
Residential Framing Technician	6	3
Residential Steep Roofer	66	-
Rig Technician	512	-
Roofer (Roofer, Damp and Waterproof)	487	17



Industry Training Program	Number of Active Apprenticeships	Number of Active Youth Apprenticeships <sup>1</sup>
Saw Filer	101	1
Security Systems Technician	73	1
Sheet Metal Worker	620	19
Sprinkler System Installer	318	9
Steamfitter-Pipefitter	807	18
Tilesetter	24	3
Tool and Die Maker	4	-
Tower Crane Operator	24	-
Transport Trailer Technician	32	1
Truck and Transport Mechanic	739	48
Utility Arborist	152	11
Water Well Driller	4	1
Welder	1,779	378
<b>Grand Total</b>	<b>39,431</b>	<b>4,497</b>

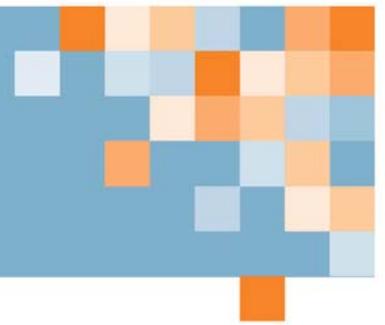
**Note:**

1. The number of active youth apprenticeships measures the number of youth apprenticeships participating in the ACE IT and SSA programs in the reporting period. Total number of active youth apprenticeships (4,497) = youth apprenticeships in ACE IT (2,736) plus youth apprenticeships in SSA (1,980) less youth registered in both ACE IT and SSA programs (219).

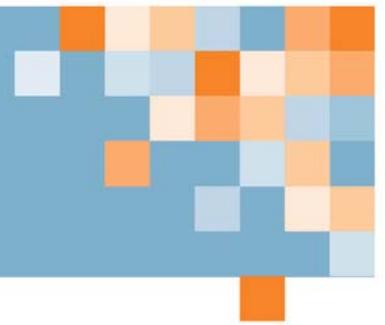


New Apprenticeship Registrations by Industry Training Program  
Fiscal\* 2014/15 – Registered March, 2015

Industry Training Program	Number of New Apprenticeships
Aircraft Maintenance Technician	10
Aircraft Structural Technician	1
Architectural Sheet Metal Worker	3
Asphalt Paving/Laydown Technician	4
Automotive Glass Technician	7
Automotive Refinishing Prep Technician	5
Automotive Service Technician	60
Baker	2
Bricklayer (Mason)	5
Cabinetmaker (Joiner)	13
Carpenter	100
Climbing Arborist	1
Concrete Finisher (Cement Mason)	8
Construction Craft Worker	38
Construction Electrician (Electrician)	208
Dairy Production Technician	11
Domestic/Commercial Gasfitter (Class B)	10
Drywall Finisher	2
Gasfitter (Class A)	1
Glazier	7
Hairstylist (Cosmetologist)	28
Heavy Duty Equipment Technician	28
Heavy Equipment Operator	20
Inboard/Outboard Mechanic	1



Industry Training Program	Number of New Apprenticeships
Industrial Electrician	6
Industrial Mechanic (Millwright)	43
Instrumentation and Control Technician (Industrial Instrument Mechanic)	9
Insulator (Heat and Frost) (Heat & Frost Insulator)	9
Ironworker (Generalist)	7
Ironworker (Reinforcing)	8
Landscape Horticulturist	2
Lather (Interior Systems Mechanic) (Wall & Ceiling Installer)	13
Locksmith	3
Machinist	9
Marine Mechanical Technician	1
Meatcutter	2
Metal Fabricator (Fitter)	12
Mobile Crane Operator - Hydraulic 80 tonnes and under	2
Mobile Crane Operator - Hydraulic unlimited tonnage	1
Mobile Crane Operator - Lattice Boom Friction Crane	3
Motor Vehicle Body Repairer (Metal & Paint) - Automotive Collision Repair Technician	14
Motorcycle Mechanic	2
Painter And Decorator	17
Parts and Warehousing Person 1	9
Partsperson	6
Piledriver And Bridgeworker	4
Plumber	85
Power Line Technician	18
Production Horticulturist	11
Professional Cook	184
Recreation Vehicle Service Technician	1
Refrigeration and Air Conditioning Mechanic (Refrigeration Mechanic)	11



Industry Training Program	Number of New Apprenticeships
Residential Steep Roofer	1
Rig Technician	22
Roofer (Roofer, Damp and Waterproof)	8
Saw Filer	4
Security Systems Technician	2
Sheet Metal Worker	22
Sprinkler System Installer	11
Steamfitter-Pipefitter	33
Tiler	4
Tower Crane Operator	4
Transport Trailer Technician	2
Truck and Transport Mechanic	9
Utility Arborist	5
Water Well Driller	1
Welder	102
<b>Grand Total</b>	<b>1,295</b>

\* April 1 – March 31